



Cisco Unified IP Phone Release Notes for Firmware Release 9.2(3) (SCCP and SIP)

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The information in these release notes applies to the Cisco Unified IP Phones 7975G, 7965G, 7962G, 7945G, and 7942G.

Use these release notes with a Cisco Unified IP Phone running SCCP or SIP Firmware Release 9.2(3). [Table 1](#) lists the Cisco Unified Communications Manager release and protocol compatibility for the Cisco Unified IP Phones.

Table 1 Cisco Unified Communications Manager and Firmware Release Compatibility

Cisco Unified IP Phone	Protocol	Cisco Unified Communications Manager
Cisco Unified IP Phones 7975G, 7965G, 7962G, 7945G, and 7942G	SCCP	Cisco Unified Communications Manager 6.0 and later, Cisco Unified CallManager 5.1, 4.3, 4.2, and 4.1
Cisco Unified IP Phones 7975G, 7965G, 7962G, 7945G, and 7942G	SIP	Cisco Unified Communications Manager 6.0 and later, Cisco Unified CallManager 5.1
Cisco Unified IP Phones 7971G-GE, 7970G, 7961G-GE, 7961G, 7941G-GE, 7941G, 7911G, and 7906G	SCCP	Cisco Unified Communications Manager 6.0 and later, Cisco Unified CallManager 5.1, 5.0, 4.3, 4.2, 4.1, 4.0, and Cisco CallManager 3.3
Cisco Unified IP Phones 7971G-GE, 7970G, 7961G-GE, 7961G, 7941G-GE, 7941G, 7911G, and 7906G	SIP	Cisco Unified Communications Manager 6.0 and later, Cisco Unified CallManager 5.1 and 5.0
Cisco Unified IP Phone 7931G	SCCP	Cisco Unified Communications Manager 7.1, 7.0, 6.0, and 6.1
Cisco Unified IP Phone 7931G	SIP	Cisco Unified Communications Manager 7.0 and later
Cisco Unified IP Phone Expansion Module 7916	SCCP and SIP	Cisco Unified Communications Manager 6.1 and later



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Table 1 Cisco Unified Communications Manager and Firmware Release Compatibility

Cisco Unified IP Phone	Protocol	Cisco Unified Communications Manager
Cisco Unified IP Phone Expansion Module 7915	SCCP and SIP	Cisco Unified Communications Manager 6.1 and later
Cisco Unified IP Phone Expansion Module 7914	SCCP and SIP	Cisco CallManager Version 3.1(2c) or later



Note

SIP Firmware Release 9.2(3) is designed and tested to interoperate with Cisco call control, most notably Cisco Unified Communications Manager Release 8.6(1). Although SIP firmware is IETF RFC 3261 compliant, it is not supported by Cisco TAC or Engineering for use with non-Cisco call control systems.

Contents

These release notes provide the following information. You might need to notify your users about some of the information provided in this document.

- [Related Documentation, page 2](#)
- [New and Changed Information, page 3](#)
- [Installation Notes, page 3](#)
- [Caveats, page 10](#)
- [Obtaining Documentation and Submitting a Service Request, page 13](#)

Related Documentation

This section provides links to related documentation.

Cisco Unified IP Phone Documentation

Refer to publications that are specific to your language, phone model and Cisco Unified Communications Manager release. Navigate from the following documentation URL:

http://www.cisco.com/en/US/products/hw/phones/ps379/tsd_products_support_series_home.html

Cisco Unified Communications Manager Documentation

Refer to the *Cisco Unified Communications Manager Documentation Guide* and other publications specific to your Cisco Unified Communications Manager release. Navigate from the following URL:

http://www.cisco.com/en/US/products/sw/voicesw/ps556/tsd_products_support_series_home.html

Cisco Unified Communications Manager Business Edition 5000 Documentation

Refer to the *Cisco Unified Communications Manager Business Edition 5000 Documentation Guide* and other publications that are specific to your Cisco Unified Communications Manager Business Edition 5000 release. Navigate from the following URLs:

http://www.cisco.com/en/US/products/ps7273/tsd_products_support_series_home.html

New and Changed Information

This section contains the following topic:

[Headset Side Tone Control](#)

Headset Side Tone Control

The Headset Side Tone Control feature allows administrators to configure the side tone level for a user's headset.

**Note**

This feature is for analog headset only. It does not apply to Bluetooth headsets or wireless headsets that control the side tone by their own DSP.

This feature is configured on the Cisco Unified Communications Manager Administration control page and it offers four different side tone levels—High, Normal, Low, and Off.

This feature is supported on the following Cisco Unified IP Phones (SIP and SCCP):

- Cisco Unified IP Phone 7975G
- Cisco Unified IP Phone 7965G
- Cisco Unified IP Phone 7962G
- Cisco Unified IP Phone 7945G
- Cisco Unified IP Phone 7942G

Installation Notes

This section contains these topics:

- [Installing Firmware Release 9.2\(3\) for SCCP, page 3](#)
- [Installing Firmware Release 9.2\(3\) for SIP, page 6](#)
- [Installing Firmware for the Cisco Unified IP Phone Expansion Module, page 8](#)

Installing Firmware Release 9.2(3) for SCCP

This section describes how to install Firmware Release 9.2(3) for SCCP, and includes these topics:

- [Firmware Upgrade Issues for SCCP, page 3](#)
- [Firmware Installation Procedure for SCCP, page 4](#)

Firmware Upgrade Issues for SCCP

**Note**

For all SCCP firmware upgrades from firmware release versions earlier than 8.3(3) to Version 9.2(3) or later, you must first upgrade your firmware to an intermediate Version (8.3(3) to 8.5(2)) and then upgrade to 9.2(3).

**Note**

This section applies to the Cisco Unified IP Phones 7975G, 7971G-GE, 7970G, 7965G, 7962G, 7961G-GE, 7961G, 7945G, 7942G, 7941G-GE, 7941G, 7931G, 7911G, and 7906G.

The following upgrade issues apply:

- If you are currently running firmware earlier than 6.0(2) on a Cisco Unified IP Phone and want to upgrade to 8.x(x), you must first install an intervening 7.0(x) load to prevent upgrade failure. Cisco recommends using the most recent 7.0(3) load as the intervening load to avoid lengthy upgrade times.
- If you are currently running firmware 6.0(2) to 7.0(2) on a Cisco Unified IP Phone and want to upgrade to 8.x(x), you can do so directly. However, expect the upgrade to take twice as long as usual.
- Device packs are required to enable IP Phones in the Cisco Unified Communications Manager database. For Cisco Unified CallManager 4.2 and earlier, these device packs are required. For Cisco Unified CallManager 4.3 and Cisco Unified Communications Manager 6.0 and later, you must run the device pack and reboot the Cisco Unified Communications Manager server.

To access the device packs, follow these steps:

Procedure

-
- Step 1** Go to the following URL:
<http://tools.cisco.com/support/downloads/pub/Redirect.x?mdfid=278875240>
- Step 2** Log in to the Tools and Resources Download Software page.
- Step 3** Choose the **IP Telephony** folder by clicking +.
- Step 4** Choose **Call Control > Cisco Unified Communications Manager (CallManager)**.
- Step 5** Choose your Cisco Unified Communications Manager version.
- Step 6** Choose **Cisco Unified Communications Manager > CallManager Device Packages**.
- Step 7** Choose the device package.
-

Firmware Installation Procedure for SCCP

Before using the Cisco Unified IP Phone with Cisco Unified Communications Manager, you must install the latest firmware on all Cisco Unified Communications Manager servers in the cluster.

Before You Begin

If you are upgrading from an earlier firmware version, see the [Firmware Upgrade Issues for SCCP, page 3](#).

To download and install the firmware, follow these steps:

Procedure

-
- Step 1** Go to the following URL:
<http://tools.cisco.com/support/downloads/pub/Redirect.x?mdfid=278875240>
- Step 2** Log in to the Tools and Resources Download Software page.

- Step 3** Choose the **IP Telephony** folder by clicking +.
- Step 4** Choose **IP Phones > Cisco Unified IP Phones 7900 Series**.
- Step 5** Choose your phone type.
- Step 6** Choose **Skinny Client Control Protocol (SCCP) Software**.
- Step 7** Choose **9.2(3)** under the **Latest Releases** folder.
- Step 8** To download the SCCP firmware for the Cisco Unified IP Phone, click the **Download Now** or **Add to cart** button and follow the prompts:

- For Cisco Unified CallManager 4.2 and earlier (firmware files only):

cmterm-7975-sccp.9-2-3.zip

cmterm-7970_7971-sccp.9-2-3.zip

cmterm-7945_7965-sccp.9-2-3.zip

cmterm-7942_7962-sccp.9-2-3.zip

cmterm-7941_7961-sccp.9-2-3.zip

cmterm-7911_7906-sccp.9-2-3.zip

- For Cisco Unified CallManager 4.3:

cmterm-7975-sccp.9-2-3.exe

cmterm-7970_7971-sccp.9-2-3.exe

cmterm-7945_7965-sccp.9-2-3.exe

cmterm-7942_7962-sccp.9-2-3.exe

cmterm-7941_7961-sccp.9-2-3.exe

cmterm-7911_7906-sccp.9-2-3.exe

- For Cisco Unified CallManager 5.0(4) and later:

cmterm-7975-sccp.9-2-3.cop.sgn

cmterm-7970_7971-sccp.9-2-3.cop.sgn

cmterm-7945_7965-sccp.9-2-3.cop.sgn

cmterm-7942_7962-sccp.9-2-3.cop.sgn

cmterm-7941_7961-sccp.9-2-3.cop.sgn

cmterm-7911_7906-sccp.9-2-3.cop.sgn

- For Cisco Unified Communications Manager 6.0 and later:

cmterm-7931-sccp.9-2-3.cop.sgn



Note

If you added the firmware file to the cart, click the **Download Cart** link when you are ready to download the file.

- Step 9** Click the + next to the firmware file name in the Download Cart section to access additional information about this file. The hyperlink for the readme file is in the Additional Information section, which contains installation instructions for the corresponding firmware:

cmterm-7975-sccp.9-2-3-readme.html

[cmterm-7970_7971-sccp.9-2-3-readme.html](#)
[cmterm-7945_7965-sccp.9-2-3-readme.html](#)
[cmterm-7942_7962-sccp.9-2-3-readme.html](#)
[cmterm-7941_7961-sccp.9-2-3-readme.html](#)
[cmterm-7911_7906-sccp.9-2-3-readme.html](#)
[cmterm-7931-sccp.9-2-3-readme.html](#)

Step 10 Follow the instructions in the readme file to install the firmware.

Installing Firmware Release 9.2(3) for SIP

This section describes how to install Firmware Release 9.2(3) for SIP, and includes these topics:

- [Firmware Upgrade Issues for SIP, page 6](#)
- [Firmware Installation Procedure for SIP, page 7](#)

Firmware Upgrade Issues for SIP



Note

For all SIP firmware upgrades from firmware release versions earlier than 8.3(3) to Version 9.2(3) or later, you must first upgrade your firmware to an intermediate Version (8.3(3) to 8.5(2)) and then upgrade to 9.2(3).

The following upgrade issues apply:

- If you are currently running firmware 6.0(2) to 7.0(2) on a Cisco Unified IP Phone and want to upgrade to 8.x(x), be aware that upgrading will take up to twice as long to complete as usual.
- Device packs are required to enable IP Phones in the Cisco Unified Communications Manager database. For Cisco Unified CallManager 4.2 and earlier, these device packs are required. For Cisco Unified CallManager 4.3 and Cisco Unified Communications Manager 6.0 and later, you must run the device pack and reboot the Cisco Unified Communications Manager server.

To access the device packs, follow these steps:

Procedure

- Step 1** Go to the following URL:
<http://tools.cisco.com/support/downloads/pub/Redirect.x?mdfid=278875240>
- Step 2** Log in to the Tools and Resources Download Software page.
- Step 3** Choose the **IP Telephony** folder by clicking +.
- Step 4** Choose **Call Control > Cisco Unified Communications Manager (CallManager)**.
- Step 5** Choose your Cisco Unified Communications Manager version.
- Step 6** Choose **Cisco Unified Communications Manager > CallManager Device Packages**.

Step 7 Choose the device package.

Firmware Installation Procedure for SIP

Before using the Cisco Unified IP Phone with Cisco Unified CallManager 5.0 or later, you must install the latest firmware on all Cisco Unified Communications Manager servers in the cluster.

To download and install the firmware, follow these steps:

Procedure

- Step 1** Go to the following URL:
<http://tools.cisco.com/support/downloads/pub/Redirect.x?mdfid=278875240>
- Step 2** Log in to the Tools and Resources Download page.
- Step 3** Choose the **IP Telephony** folder by clicking +.
- Step 4** Choose **IP Phones > Cisco Unified IP Phones 7900 Series**.
- Step 5** Choose your phone type.
- Step 6** Choose **Session Initiation Protocol (SIP) Software**.
- Step 7** Choose **9.2(3)** under the **Latest Releases** folder.
- Step 8** To download the SIP firmware for the Cisco Unified IP Phone, click the **Download Now** or **Add to cart** button and follow the prompts:
- For Cisco Unified CallManager 5.0 and later (firmware files only):
 - cmterm-7975-sip.9-2-3.zip**
 - cmterm-7970_7971-sip.9-2-3.zip**
 - cmterm-7945_7965-sip.9-2-3.zip**
 - cmterm-7942_7962-sip.9-2-3.zip**
 - cmterm-7941_7961-sip.9-2-3.zip**
 - cmterm-7911_7906-sip.9-2-3.zip**
 - For Cisco Unified CallManager 5.0(4) and later:
 - cmterm-7975-sip.9-2-3.cop.sgn**
 - cmterm-7970_7971-sip.9-2-3.cop.sgn**
 - cmterm-7945_7965-sip.9-2-3.cop.sgn**
 - cmterm-7942_7962-sip.9-2-3.cop.sgn**
 - cmterm-7941_7961-sip.9-2-3.cop.sgn**
 - cmterm-7911_7906-sip.9-2-3.cop.sgn**



Note If you added the firmware file to the cart, click the **Download Cart** link when you are ready to download the file.

- Step 9** Click the + next to the firmware file name in the Download Cart section to access additional information about this file. The hyperlink for the readme file is in the Additional Information section, which contains installation instructions for the corresponding firmware:

cmterm-7975-sip.9-2-3-readme.html

cmterm-7970_7971-sip.9-2-3-readme.html

cmterm-7945_7965-sip.9-2-3-readme.html

cmterm-7942_7962-sip.9-2-3-readme.html

cmterm-7911_7906-sip.9-2-3-readme.html

cmterm-7931-sip.9-2-3-readme.html

- Step 10** Follow the instructions in the readme file to install the firmware.
-

Installing Firmware for the Cisco Unified IP Phone Expansion Module

This section contains these topics:

- [Installing the Cisco Unified IP Phone Expansion Module 7914, page 8](#)
- [Installing the Cisco Unified IP Phones 7916 and 7915, page 9](#)

Installing the Cisco Unified IP Phone Expansion Module 7914

This section describes how to install Firmware Release 9.2(3), and includes these topics:

- [Firmware Upgrade Issues for the Cisco Unified IP Phone Expansion Module 7914](#)
- [Firmware Installation Procedure for the Cisco Unified IP Phone Expansion Module 7914](#)

Firmware Upgrade Issues for the Cisco Unified IP Phone Expansion Module 7914

- The following Cisco Unified IP Phones do not support the Cisco Unified IP Phone Expansion Modules 7914: 7945G, 7942G, 7941G/G-GE, 7931G, 7911G, and 7906G.
- You can add a maximum of two Expansion Modules to the Cisco Unified IP Phones 7975G, 7971G, 7970G, 7965G, 7962G, 7961G-GE, and 7961G.
- The filename for Cisco Unified IP Phone Expansion Module 7914 uses SCCP; however, it supports both SCCP and SIP. This applies to IP Phones using Cisco Unified Communications Manager 7.0.
- If you are using the Cisco Unified IP Phone Expansion Module 7914, you must upgrade the expansion module to Firmware Release **S00105000400** before using the phone to support relevant 9.2(3) features on your expansion module.

Firmware Installation Procedure for the Cisco Unified IP Phone Expansion Module 7914

To download and install the firmware, follow these steps:

Procedure

- Step 1** Go to the following URL:

<http://tools.cisco.com/support/downloads/pub/Redirect.x?mdfid=278875240>

- Step 2** Log in to the Tools and Resources Download page.
- Step 3** Choose the **IP Telephony** folder by clicking +.
- Step 4** Choose **IP Phones > Cisco Unified IP Phones 7900 Series**.
- Step 5** Choose **Cisco Unified IP Phone Expansion Module 7914**.
- Step 6** Choose **Skippy Client Control Protocol (SCCP) Software**.
- Step 7** Choose **5.0(4)** under the **Latest Releases** folder.
- Step 8** To download the firmware for Cisco Unified IP Phone Expansion Module 7914, click the **Download Now** or **Add to cart** button and follow the prompts:
- For Cisco Unified Communications Manager 4.3 and earlier:
cmterm-7914-sccp.5-0-4.exe
 - For Cisco Unified Communications Manager 5.0(1), 5.0(2), and 5.0(3):
cmterm-7914-sccp.5-0-4.cop
 - For Cisco Unified Communications Manager 5.0(4) and later:
cmterm-7914-sccp.5-0-4.cop.sgn

**Note**

If you added the firmware file to the cart, click the **Download Cart** link when you are ready to download the file.

- Step 9** Click the + next to the firmware file name in the Download Cart section to access additional information about this file. The hyperlink for the readme file is in the Additional Information section, which contains installation instructions for the corresponding firmware:
- [cmterm-7914-sccp.5-0-4.readme.html](#)**

Installing the Cisco Unified IP Phones 7916 and 7915

This section describes how to install Firmware Release 9.2(3) and includes these topics:

- [Firmware Upgrade Issues for the Cisco Unified IP Phones 7916 and 7915](#)
- [Firmware Installation Procedure for the Cisco Unified IP Phones 7916 and 7915](#)

Firmware Upgrade Issues for the Cisco Unified IP Phones 7916 and 7915

- Before you use the Cisco Unified IP Phone 7916, you must load the expansion module with Firmware Release **B016-1-0-4-2** and for Cisco Unified IP Phone 7915, you must load the expansion module with Firmware Release **B015-1-0-4-2** before using the phone to support relevant 9.2(3) features on your expansion module.
- The Cisco Unified IP Phones 7975G, 7965G, and 7962G support the Cisco Unified IP Phone 7915 and Cisco Unified IP Phone 7916. You can add a maximum of two expansion modules to these phones.

Firmware Installation Procedure for the Cisco Unified IP Phones 7916 and 7915

To download and install the firmware, follow these steps:

Procedure

-
- Step 1** Go to the following URL:
<http://tools.cisco.com/support/downloads/pub/Redirect.x?mdfid=278875240>
- Step 2** Choose the **IP Telephony** folder by clicking +.
- Step 3** Choose **IP Phones > Cisco Unified IP Phones 7900 Series**.
- Step 4** Choose **Cisco Unified IP Expansion Module 7916** or **Cisco Unified IP Expansion Module 7915**.
- Step 5** Choose **1.0(4)** under the **Latest Releases** folder.
- Step 6** To download the SIP firmware for the Cisco Unified IP Phone, click the **Download Now** or **Add to cart** button and follow the prompts:

For Cisco Unified CallManager 4.3 and 4.2 (SCCP firmware files only):

- **cmterm-7915.1-0-4.zip**
- **cmterm-7916.1-0-4.zip**

For Cisco Unified Communications Manager 5.1 and later:

- **cmterm-7915.1-0-4.cop.sgn**
- **cmterm-7916.1-0-4.cop.sgn**

For Cisco Unified CallManager 4.3 and 4.2 (SCCP only):

- **cmterm-7915.1-0-4.exe**
- **cmterm-7916.1-0-4.exe**



Note

If you added the firmware file to the cart, click the **Download Cart** link when you are ready to download the file.

- Step 7** Click the + next to the firmware file name in the Download Cart section to access additional information about this file. The hyperlink for the readme file is in the Additional Information section, which contains installation instructions for the corresponding firmware:

cmterm-7915_7916.1-0-4-readme.html

Caveats

This section contains these topics:

- [Using Bug Toolkit, page 11](#)
- [Open Caveats, page 11](#)
- [Resolved Caveats, page 12](#)

Using Bug Toolkit

Known problems (bugs) are graded according to severity level. These release notes contain descriptions of:

- All severity level 1 or 2 bugs
- Significant severity level 3 bugs

You can search for problems by using the Cisco Software Bug Toolkit.

To access Bug Toolkit, you need the following items:

- Internet connection
- Web browser
- Cisco.com user ID and password

To use the Software Bug Toolkit, follow these steps:

Procedure

-
- Step 1** To access the Bug Toolkit, go to <http://tools.cisco.com/Support/BugToolKit/action.do?hdnAction=searchBugs>.
- Step 2** Log in with your Cisco.com user ID and password.
- Step 3** To look for information about a specific problem, enter the bug ID number in the “Search for bug ID” field, then click **Go**.
-

Open Caveats

[Table 2](#) lists severity 1, 2 and 3 defects that are open for the Cisco Unified IP Phone using Firmware Release 9.2(3).

For more information about an individual defect, you can access the online record for the defect by clicking the Identifier or going to the URL shown. You must be a registered Cisco.com user to access this online information.

Because defect status continually changes, be aware that [Table 2](#) reflects a snapshot of the defects that were open at the time this report was compiled. For an updated view of open defects, access Bug Toolkit as described in the [“Using Bug Toolkit”](#) section on page 11.

Table 2 *Open Caveats for the Cisco Unified IP Phone for Firmware Release 9.2(3)*

Identifier	Headline
CSCtj61369	Phone stuck during PFS upgrading/downgrading
CSCtk56477	FR23:When pull out the net,use a https connection, wait no time out
CSCtn25563	LSC install/upgrade failed or cancelled when CCM Failover/Fallback
CSCsy82318	MIDP Mutable image is not displayed on a 7941
CSCtl19205	Phone not reset after update LSC from phone at v6 prefer mode
CSCtl83604	IDH: Cisco IP phone 7941 does not send out CDP during bootstrap

Table 2 Open Caveats for the Cisco Unified IP Phone for Firmware Release 9.2(3) (continued)

CSCtn16147	Phone crash after input IPv6 gw and TFTPv6 address
CSCto83824	Barge/Ccharge button will grey out on shared line
CSCto88233	Performance degrades a lot on 7965 phone after VPN login
CSCtq27874	Conference key not grayed out on chapereone conference with JoinReq
CSCtr31587	TFTP error on the phone status, when testing with 200k endpoints
CSCtr70351	Device occasionally hard reset due to segmentation error
CSCtr98781	ALL-LAN:Midlets: Few softkeys display in Egnlish
CSCtr99139	Blowing to the microphone brings some noise
CSCts37277	SCCP phone fails to register with tftp config encrypted w/o LSC
CSCts67157	IP Phone Signature value
CSCtt42475	Phones sometimes drop inbound calls when answered. Logs show touch input
CSCtu14909	Secure EMCC sometimes login fail with LSC installed
CSCtu36302	Customized ring tones are not ringing for 79XX series Phones
CSCtu39155	SPA 301 phone ring feature not ringing properly
CSCtu58537	7931 phone cannot end call by placing handset on cradle
CSCtu99551	IP Phone firmware changing (XML) InputFlag method
CSCtw46808	unable to exit VVM once invoked on Cisco 79xx phone
CSCtw56983	Phones w/ Firmware 9-2-1S result in retaining ICMP Re-direct destination

Resolved Caveats

[Table 3](#) lists severity 1, 2 and 3 defects that are resolved for the Cisco Unified IP Phones 7900 series using Firmware Release 9.2(3).

For more information about an individual defect, you can access the online record for the defect by clicking the Identifier or going to the URL shown. You must be a registered Cisco.com user to access this online information.

Because defect status continually changes, be aware that [Table 3](#) reflects a snapshot of the defects that were resolved at the time this report was compiled. For an updated view of resolved defects, access Bug Toolkit as described in the [“Using Bug Toolkit”](#) section on [page 11](#).

Table 3 Resolved Caveats for the Cisco Unified IP Phone for Firmware Release 9.2(3)

Identifier	Headline and Bug Toolkit
CSCtl96730	CUCM RST Skinny TCP Connection triggered by retransmissions
CSCto90239	Phone display "From UnknownNumber" when blind transfered from conference
CSCtq12231	Phone does not display the correct ipv6 default router info on phone UI
CSCtq14592	IPv6 phone failed to register after modify prefix length several times
CSCtq18230	79XX phones cannot access certain SURLS when running firmware 9-0-3+
CSCtq26865	RFC 4861 Failure for USGv6/ReadyLogo testing
CSCtq73021	RFC 4862 Failure for USGv6/ReadyLogo Compliance Testing

Table 3 Resolved Caveats for the Cisco Unified IP Phone for Firmware Release 9.2(3)

Identifier	Headline and Bug Toolkit
CSCtq97254	Phones advertise g722 even though advertise g722 is disabled
CSCtq66621	Sporadic DTMF failure for agent and phone becomes unresponsive
CSCtr46715	IPv6 Certification - Router Advertisements from the unspecified Address
CSCtr66102	Build Error:conditional expression or part of it is always true/false
CSCts03636	Unity 7.02 visual voicemail extra key dialed on "reply with call" opt. 2
CSCts08651	7970 Brightness changes to dim after it reaches max level
CSCts15043	TNP SIP phone could not establish more than 14 calls
CSCts17766	Encrypted SIP phone restart after call attempt
CSCts58304	Phone service menu does not exit after number selected
CSCtq22173	When transferring a secure recording call one stream is no longer secure
CSCtq86175	User settings and call history may be lost for 7975 phone if it is reset
CSCts55513	TNP Phones ignore DHCPNAK
CSCto71362	IP Phone replies to ping in Discover Mode
CSCsj91625	Cannot disable user changeable phone background images on SCCP Phones
CSCtt07847	7942/45/62/65//75: excess low frequency noise with G729
CSCtr68029	Headset side tone adjustment enhancement
CSCtq48538	Phone does not send CallStateMessage through CAST connection to PC
CSCtu15611	79xx phone is not able to contact DNS server on CNR
CSCtt46033	Call history may be lost for SIP phone if it is reset
CSCtu06713	2 extra short beeps (recording tone??) heard on 79XX sip phones
CSCtr83906	Commit missing fips code to other branches
CSCtu15502	Once tftp error, it can not success without reset
CSCtf90350	TNP phones do not failover to secondary TFTP in certain scenarios
CSCtw6260	"debug jvm all" causes SIP phone restart

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS Version 2.0.

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