



## **Cisco Unified IP Phone 7900 Series Release Notes for Firmware Release 9.3(1)SR3**

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## CHAPTER

# 1

# Cisco Unified IP Phone 7900 Series Release Notes for Firmware Release 9.3(1)SR3

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## Introduction

These release notes support the Cisco Unified IP Phones 7900 Series running SCCP and SIP Firmware Release 9.3(1)SR3.

The following table lists the Cisco Unified Communications Manager release and protocol compatibility for the Cisco Unified IP Phones.

**Table 1: Cisco Unified IP Phones, Cisco Unified Communications Manager, and Firmware Release Compatibility**

Cisco Unified IP Phone	Protocol	Cisco Unified Communications Manager
Cisco Unified IP Phones 7906G, 7911G, 7941G, 7941G-GE, 7961G, 7961G-GE, 7970G, and 7971G-GE	SCCP	Cisco Unified Communications Manager Release 6.0 and later Cisco Unified CallManager Release 5.1, 5.0, 4.3, 4.2, 4.1, 4.0 Cisco CallManager Release 3.3

Cisco Unified IP Phone	Protocol	Cisco Unified Communications Manager
Cisco Unified IP Phones 7906G, 7911G, 7941G, 7941G-GE, 7961G, 7961G-GE, 7970G, and 7971G-GE	SIP	Cisco Unified Communications Manager Release 6.0 and later Cisco Unified CallManager Release 5.1 and 5.0
Cisco Unified IP Phone 7931G	SCCP	Cisco Unified Communications Manager Release 6.0, 6.1, 7.0 and later
Cisco Unified IP Phone 7931G	SIP	Cisco Unified Communications Manager Release 7.0 and later
Cisco Unified IP Phones 7942G, 7945G, 7962G, 7965G, and 7975G	SCCP	Cisco Unified Communications Manager Release 6.x and later Cisco Unified CallManager Release 5.1, 4.3(2)
Cisco Unified IP Phones 7942G, 7945G, 7962G, 7965G, and 7975G	SIP	Cisco Unified Communications Manager Release 6.x and later Cisco Unified CallManager Release 5.1

**Note**

Firmware Release 9.3(1)SR3 is designed and tested to interoperate with Cisco call control, most notably Cisco Unified Communications Manager Release 9.0(1). Although SIP firmware is IETF RFC 3261 compliant, it is not supported by Cisco TAC or Engineering for use with non-Cisco call control systems.

## New and Changed Features

This release contains no new or changed features.

## Related Documentation

Use the following sections to obtain related information.

### Cisco Unified IP Phone 7900 Series Documentation

See the publications that are specific to your language, phone model, and Cisco Unified Communications Manager release. Navigate from the following documentation URL:

<http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-7900-series/tsd-products-support-general-information.html>

## Cisco Unified Communications Manager Documentation

See the *Cisco Unified Communications Manager Documentation Guide* and other publications that are specific to your Cisco Unified Communications Manager release. Navigate from the following documentation URL:

<http://www.cisco.com/c/en/us/support/unified-communications/unified-communications-manager-callmanager/tsd-products-support-series-home.html>

## Cisco Business Edition 5000 Documentation

See the *Cisco Business Edition 5000 Documentation Guide* and other publications that are specific to your Cisco Business Edition 5000 release. Navigate from the following URL:

<http://www.cisco.com/c/en/us/support/unified-communications/business-edition-5000/tsd-products-support-series-home.html>

## Installation

### Installation Requirements

Before you install the firmware release, you must ensure that your Cisco Unified Communications Manager is running the latest device pack.



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**Important**

If your Cisco Unified Communications Manager does not have the required device pack to support this firmware release, the firmware may not work correctly.

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For information on the Cisco Unified Communications Manager Device Packs, see [http://www.cisco.com/c/en/us/td/docs/voice\\_ip\\_comm/cucm/compat/devpack\\_comp\\_mtx.html](http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/compat/devpack_comp_mtx.html).

### SCCP Firmware Upgrade Issues

This section applies to the Cisco Unified IP Phones 7975G, 7971G-GE, 7970G, 7965G, 7962G, 7961G-GE, 7961G, 7945G, 7942G, 7941G-GE, 7941G, 7931G, 7911G, and 7906G.



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**Note**

For all SCCP firmware upgrades from firmware release versions earlier than 8.3(3) to Version 9.3(1) or later, you must first upgrade your phone firmware to an intermediate version (8.3(3) to 8.5(2)) and then upgrade to 9.3(1).

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The following upgrade issues apply:

- If you are currently running firmware earlier than 6.0(2) on a Cisco Unified IP Phone and want to upgrade to 8.x(x), you must first install an intervening 7.0(x) load to prevent upgrade failure. Cisco recommends using the most recent 7.0(3) load as the intervening load to avoid lengthy upgrade times.

- If you are currently running firmware 6.0(2) to 7.0(2) on a Cisco Unified IP Phone and want to upgrade to 8.x(x), you can do so directly. However, expect the upgrade to take twice as long as usual.

## SIP Firmware Upgrade Issues

For all SIP firmware upgrades from firmware release versions earlier than 8.3(3) to Version 9.3(1) or later, you must first upgrade your phone firmware to an intermediate version (8.3(3) to 8.5(2)) and then upgrade to 9.3(1).

The following upgrade issues apply:

- If you are currently running firmware 6.0(2) to 7.0(2) on a Cisco Unified IP Phone and want to upgrade to 8.x(x), be aware that upgrading will take up to twice as long to complete as usual.
- Device packs are required to enable IP Phones in the Cisco Unified Communications Manager database. For Cisco Unified CallManager 4.2 and earlier, these device packs are required. For Cisco Unified CallManager 4.3 and Cisco Unified Communications Manager 6.0 and later, you must run the device pack and reboot the Cisco Unified Communications Manager server.

## Install Firmware Release on Cisco Unified Communications Manager

Before using the Cisco Unified IP Phone 7900 Series Firmware Release 9.3(1)SR3 with Cisco Unified Communications Manager, you must install the latest firmware on all Cisco Unified Communications Manager servers in the cluster.

### Procedure

- 
- Step 1** Go to the following URL:  
<http://www.cisco.com/cisco/software/navigator.html?mdfid=268437892&flowid=5293>
- Step 2** Choose **Cisco Unified IP Phones 7900 Series**.
- Step 3** Choose your phone type.
- Step 4** Choose one of the following firmware types:
- **Skippy Client Control Protocol (SCCP) Software**
  - **Session Initiation Protocol (SIP) Software**
- Step 5** In the Latest Releases folder, choose **9.3(1)SR3**.
- Step 6** Select one of the following firmware files, click **Download Now** or **Add to cart** button, and follow the prompts:
- For Cisco Unified CallManager 4.2 and earlier (firmware files only):
    - cmterm-7975-sccp.9-3-1SR3-1.zip
    - cmterm-7970\_7971-sccp.9-3-1SR3-1.zip
    - cmterm-7945\_7965-sccp.9-3-1SR3-1.zip
    - cmterm-7942\_7962-sccp.9-3-1SR3-1.zip



- cmterm-7941\_7961-sccp.9-3-1SR3-1.zip
- cmterm-7911\_7906-sccp.9-3-1SR3-1.zip
- For Cisco Unified CallManager 4.3:
  - cmterm-7975-sccp.9-3-1SR3-1.exe
  - cmterm-7970\_7971-sccp.9-3-1SR3-1.exe
  - cmterm-7945\_7965-sccp.9-3-1SR3-1.exe
  - cmterm-7942\_7962-sccp.9-3-1SR3-1.exe
  - cmterm-7941\_7961-sccp.9-3-1SR3-1.exe
  - cmterm-7911\_7906-sccp.9-3-1SR3-1.exe
- For Cisco Unified CallManager 5.0(4) and later:
  - cmterm-7975-sccp.9-3-1SR3-1.cop.sgn
  - cmterm-7970\_7971-sccp.9-3-1SR3-1.cop.sgn
  - cmterm-7945\_7965-sccp.9-3-1SR3-1.cop.sgn
  - cmterm-7942\_7962-sccp.9-3-1SR3-1.cop.sgn
  - cmterm-7941\_7961-sccp.9-3-1SR3-1.cop.sgn
  - cmterm-7911\_7906-sccp.9-3-1SR3-1.cop.sgn
- For Cisco Unified Communications Manager 6.0 and later:
  - cmterm-7931-sccp.9-3-1SR3-1.cop.sgn
- For Cisco Unified CallManager 5.0 and later (firmware files only):
  - cmterm-7975-sip.9-3-1SR3-1.zip
  - cmterm-7970\_7971-sip.9-3-1SR3-1.zip
  - cmterm-7945\_7965-sip.9-3-1SR3-1.zip
  - cmterm-7942\_7962-sip.9-3-1SR3-1.zip
  - cmterm-7941\_7961-sip.9-3-1SR3-1.zip
  - cmterm-7911\_7906-sip.9-3-1SR3-1.zip
- For Cisco Unified CallManager 5.0(4) and later:
  - cmterm-7975-sip.9-3-1SR3-1.cop.sgn
  - cmterm-7970\_7971-sip.9-3-1SR3-1.cop.sgn
  - cmterm-7945\_7965-sip.9-3-1SR3-1.cop.sgn
  - cmterm-7942\_7962-sip.9-3-1SR3-1.cop.sgn
  - cmterm-7941\_7961-sip.9-3-1SR3-1.cop.sgn

◦ cmterm-7911\_7906-sip.9-3-1SR3-1.cop.sgn

**Note** If you added the firmware file to the cart, click the **Download Cart** link when you are ready to download the file.

**Step 7** Click the + next to the firmware file name in the Download Cart section to access additional information about this file. The hyperlink for the readme file is in the Additional Information section, which contains installation instructions for the corresponding firmware:

- cmterm-7911\_7906-sccp.9-3-1SR3-1-readme.html
- cmterm-7911\_7906-sip.9-3-1SR3-1-readme.html
- cmterm-7931-sccp.9-3-1SR3-1-readme.html
- cmterm-7931-sip.9-3-1SR3-1-readme.html
- cmterm-7941\_7961-sccp.9-3-1SR3-1-readme.html
- cmterm-7941\_7961-sip.9-3-1SR3-1-readme.html
- cmterm-7942\_7962-sccp.9-3-1SR3-1-readme.html
- cmterm-7942\_7962-sip.9-3-1SR3-1-readme.html
- cmterm-7945\_7965-sccp.9-3-1SR3-1-readme.html
- cmterm-7945\_7965-sip.9-3-1SR3-1-readme.html
- cmterm-7970\_7971-sccp.9-3-1SR3-1-readme.html
- cmterm-7970\_7971-sip.9-3-1SR3-1-readme.html
- cmterm-7975-sccp.9-3-1SR3-1-readme.html
- cmterm-7975-sip.9-3-1SR3-1-readme.html

**Step 8** Follow the instructions in the readme file to install the firmware.

---

## Install Cisco Unified Communications Manager Device Packs

Device packs are required to enable IP phones in the Cisco Unified Communications Manager database. For information about compatible device packs, see [http://www.cisco.com/en/US/docs/voice\\_ip\\_comm/cucm/compat/devpack\\_comp\\_mtx.html](http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/compat/devpack_comp_mtx.html).

For Cisco Unified CallManager 4.2 and earlier, these device packs are required. For Cisco Unified CallManager 4.3 and Cisco Unified Communications Manager 6.0 and later, you must run the device pack and reboot the Cisco Unified Communications Manager server.

To install the device packs, follow these steps.

### Procedure

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**Step 1** Go to the following URL:

<http://www.cisco.com/cisco/software/navigator.html?mdfid=268439621&flowid=21301>

- Step 2** Choose your Cisco Unified Communications Manager version.
  - Step 3** Hover over the desired device pack. When the popup window displays, click the **Readme** link to open the readme file.
  - Step 4** Choose **Download** or **Add to cart** for the desired device pack.
  - Step 5** Use the instructions in the readme file to install the updated device pack on the Cisco Unified Communications Manager.
- 

## Cisco Unified IP Phone Expansion Module Firmware Installation

The following sections describe the Cisco Unified IP Phone Expansion Module firmware installation.

### Cisco Unified IP Phone Expansion Module 7914 Installation

This section describes how to install Cisco Unified IP Phone Expansion Module 7914.

#### Cisco Unified IP Phone Expansion Module 7914 Firmware Upgrade Issues

The Cisco Unified IP Phones 7906G, 7911G, 7941G, 7941G-GE, 7942G, and 7945G, do not support the Cisco Unified IP Phone Expansion Module 7914.

You can add a maximum of two Expansion Modules to the Cisco Unified IP Phones 7961G, 7961G-GE, 7965G, 7970G, 7971G, and 7975G.

The filename for Cisco Unified IP Phone Expansion Module 7914 indicates that it is for use with SCCP; however, it supports both SCCP and SIP. This applies to IP Phones using Cisco Unified Communications Manager 7.0.

If you are using the Cisco Unified IP Phone Expansion Module 7914, you must upgrade the expansion module to firmware release S00105000400 before using the phone to support relevant features on your expansion module.

#### Install Cisco Unified IP Phone Expansion Module 7914 Firmware

To download and install the firmware, perform these steps:

##### Procedure

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- Step 1** Go to the following URL:

<http://www.cisco.com/cisco/software/navigator.html?mdfid=269065653&i=rm>

- Step 2** Log in to the **Tools and Resources Download** page.
- Step 3** Choose the IP Telephony folder by clicking +.
- Step 4** Choose **IP Phones > Cisco Unified IP Phones 7900 Series**.
- Step 5** Choose **Cisco Unified IP Phone Expansion Module 7914**.
- Step 6** Choose **Skiny Client Control Protocol (SCCP) Software**.
- Step 7** Choose **5.0(4)** under the Latest Releases folder.
- Step 8** To download the firmware for Cisco Unified IP Phone Expansion Module 7914, click the **Download Now** or **Add to cart** button and follow the prompts:
- For Cisco Unified Communications Manager 4.3 and earlier:  
cmterm-7914-sccp.5-0-4.exe
  - For Cisco Unified Communications Manager 5.0(1), 5.0(2), and 5.0(3):  
cmterm-7914-sccp.5-0-4.cop
  - For Cisco Unified Communications Manager 5.0(4) and later:  
cmterm-7914-sccp.5-0-4.cop.sgn
- Step 9** If you added the firmware file to the cart, click the **Download Cart** link when you are ready to download the file.
- Step 10** Click the + next to the firmware file name in the Download Cart section to access additional information about this file. The hyperlink for the readme file is in the Additional Information section, which contains installation instructions for the corresponding firmware:  
cmterm-7914-sccp.5-0-4.readme.html
- 

## Cisco Unified IP Phone Expansion Modules 7915 and 7916 Installation

This section describes how to install Cisco Unified IP Phone Expansion Modules 7915 and 7916.

### Cisco Unified IP Phone Expansion Modules 7915 and 7916 Firmware Issues

Before you use the Cisco Unified IP Phone Expansion Module 7916, you must load the expansion module with firmware release B016-1-0-4-2 before using the phone to support relevant features on your expansion module.

Before you use the Cisco Unified IP Phone Expansion Module 7915, you must load the expansion module with firmware release B015-1-0-4-2 before using the phone to support relevant features on your expansion module.

The Cisco Unified IP Phones 7962G, 7965G, and 7975G support the Cisco Unified IP Phone Expansion Modules 7915 and 7916. You can add a maximum of two expansion modules to these phones.

### Install Cisco Unified IP Phone Expansion Modules 7915 and 7916 Firmware

To download and install the firmware, perform these steps:

## Procedure

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- Step 1** Choose **Cisco Unified IP Expansion Module 7916** or **Cisco Unified IP Expansion Module 7915**.
- Step 2** Choose the IP Telephony folder by clicking +.
- Step 3** Choose **IP Phones > Cisco Unified IP Phones 7900 Series**.
- Step 4** Choose **Cisco Unified IP Expansion Module 7916** or **Cisco Unified IP Expansion Module 7915**.
- Step 5** Choose **1.0(4)** under the Latest Releases folder.
- Step 6** To download the SIP firmware for the Cisco Unified IP Phone, click the **Download Now** or **Add to cart** button and follow the prompts:  
For Cisco Unified CallManager 4.3 and 4.2 (SCCP firmware files only):
- cmterm-7915.1-0-4.zip
  - cmterm-7916.1-0-4.zip
- For Cisco Unified Communications Manager 5.1 and later:
- cmterm-7915.1-0-4.cop.sgn
  - cmterm-7916.1-0-4.cop.sgn
- For Cisco Unified CallManager 4.3 and 4.2 (SCCP only):
- cmterm-7915.1-0-4.exe
  - cmterm-7916.1-0-4.exe
- Step 7** If you added the firmware file to the cart, click the **Download Cart** link when you are ready to download the file.
- Step 8** Click the + next to the firmware file name in the Download Cart section to access additional information about this file. The hyperlink for the readme file is in the Additional Information section, which contains installation instructions for the corresponding firmware:  
cmterm-7915\_7916.1-0-4-readme.html
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# Limitations and Restrictions

## Phone Behavior During Times of Network Congestion

Anything that degrades network performance can affect Cisco IP Phone voice and video quality, and in some cases, can cause a call to drop. Sources of network degradation can include, but are not limited to, the following activities:

- Administrative tasks, such as an internal port scan or security scan
- Attacks that occur on your network, such as a Denial of Service attack

To reduce or eliminate any adverse effects to the phones, schedule administrative network tasks during a time when the phones are not being used or exclude the phones from testing.

## Caveats

This section describes the resolved and open caveats, and provides information on accessing the Cisco Software Bug Toolkit.

### Access Cisco Bug Search

Known problems (bugs) are graded according to severity level. These release notes contain descriptions of the following:

- All severity level 1 or 2 bugs
- Significant severity level 3 bugs

You can search for problems by using the Cisco Bug Search.

#### Before You Begin

To access Cisco Bug Search, you need the following items:

- Internet connection
- Web browser
- Cisco.com user ID and password

#### Procedure

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- Step 1** To access the Cisco Bug Search, go to:  
<https://tools.cisco.com/bugsearch>
- Step 2** Log in with your Cisco.com user ID and password.
- Step 3** To look for information about a specific problem, enter the bug ID number in the Search for field, then press **Enter**.
- 

## Open Caveats

The following table lists severity 1, 2, and 3 defects that are open for the Cisco Unified IP Phones that use Firmware Release 9.3(1)SR3.

For more information about an individual defect, you can access the online record for the defect by clicking the Identifier or going to the URL that is shown. You must be a registered Cisco.com user to access this online information.

Because defect status continually changes, the table reflects a snapshot of the defects that were open at the time this report was compiled. For an updated view of open defects, access Bug Toolkit as described in [Access Cisco Bug Search](#), on page 10.

**Table 2: Open Caveats for Firmware Release 9.3(1)SR3**

Identifier	Description
<a href="#">CSCsy82318</a>	MIDP Mutable image is not displayed on a 7941
<a href="#">CSCtj61369</a>	phone stuck during PFS upgrading/downgrading
<a href="#">CSCtk56477</a>	FR23:When pull out the net,use a https connection, wait no time out.
<a href="#">CSCtl83604</a>	IDH: Cisco IP phone 7941 does not send out CDP during bootup
<a href="#">CSCtn25563</a>	LSC install/upgrade failed or cancelled when CCM Failover/Fallback
<a href="#">CSCtr31587</a>	TFTP error on the phone status, when testing with 200k endpoints.
<a href="#">CSCtr70351</a>	Device occasionally hard reset due to segmentation error
<a href="#">CSCtr99139</a>	Blowing to the headset microphone brings some noise.
<a href="#">CSCtu36302</a>	Customized ring tones are not ringing for 79XX series Phones.
<a href="#">CSCty85123</a>	wrong behavior of "<<" in edit dial state.
<a href="#">CSCtz26688</a>	Call does not disconnect after getting reorder - SIP Phone
<a href="#">CSCtz26712</a>	Audio issue with ilbc codec - 7911 phone
<a href="#">CSCtz33592</a>	Phones are blocked in "Configuring ip" after longtime upgrade/downgrade.
<a href="#">CSCtz37296</a>	sip phone : 'CFwdAll' button work as create call in PLAR feature
<a href="#">CSCua06647</a>	ETSGJ-CH: 7961 IP Phone restarted unexpectedly while debugging thru SSH
<a href="#">CSCua11280</a>	PD always display login UI when you logout successfully
<a href="#">CSCue13562</a>	7965 one way audio using Any connect IOS VPN
<a href="#">CSCui95229</a>	894X/79XX phones advertise URI support in CURT incorrectly.
<a href="#">CSCui59049</a>	phone download the XMLDefault.xml after the tftp service get down

## Resolved Caveats

The following table lists severity 1, 2, and 3 defects that are resolved for the Cisco Unified IP Phones that use Firmware Release 9.3(1)SR3.

For more information about an individual defect, you can access the online record for the defect by clicking the Identifier or going to the URL that is shown. You must be a registered Cisco.com user to access this online information.

Because defect status continually changes, the table reflects a snapshot of the defects that were open at the time this report was compiled. For an updated view of open defects, access Bug Toolkit as described in [Access Cisco Bug Search](#), on page 10.

**Table 3: Resolved Caveats for Firmware Release 9.3(1)SR3**

Identifier	Description
<a href="#">CSCsw88673</a>	debug executable left on the TNP phone
<a href="#">CSCua38296</a>	3 to 11 second time delay on IP Phones
<a href="#">CSCud66570</a>	7931 Peer Firmware Sharing always disabled
<a href="#">CSCue27941</a>	Preventing users from Changing background image on TNP phones
<a href="#">CSCue30927</a>	Group picture display is missing on 7900 phones
<a href="#">CSCue54945</a>	Arabic UAE locale language: Corporate directory search reloads phones
<a href="#">CSCuf35793</a>	7962 reassembles incorrectly EAP-TLS certificate = 802.1x auth fail
<a href="#">CSCuf85411</a>	79XX phones autodial number from directory when going offhook
<a href="#">CSCug63713</a>	EAP-TLS on phone fails leading to phone freeze with Load 9-3-1SR2
<a href="#">CSCuh03515</a>	7941/61s send malformed SCCP message to CUCM causing them to be reset
<a href="#">CSCuh22404</a>	7945/7965 EHook headset beeping when line set to flash only
<a href="#">CSCuh32640</a>	Phone reboots after the call is connected.
<a href="#">CSCuh33386</a>	em pin change displayed in plain text in phone console logs
<a href="#">CSCuh45380</a>	SIP phones have a max to and from tag of 64 characters
<a href="#">CSCuh76722</a>	SIP TNP Phones generate coredump due to memory leak at JNI layer
<a href="#">CSCuh91458</a>	EM PIN Change Logged to Console Logs in Plain Text (DNS)
<a href="#">CSCuh98669</a>	Interrupted g729 audio stream results in a hiss/artifact in audio



Identifier	Description
<a href="#">CSCui01037</a>	7911 - Intermittently some SCCP phones automatically mute calls
<a href="#">CSCui42911</a>	3rd Gen phone have issues returning info from URL like CGI/SettingsInfo
<a href="#">CSCui54479</a>	phone load issue on 7945 with new hardware
<a href="#">CSCui57576</a>	'BACK' is not displayed in English when locale switched to English.
<a href="#">CSCui59252</a>	Out of bound RTP port (32768) is chosen by 7970 and causes one way audio
<a href="#">CSCui63047</a>	Https results in XML parsing error in 7961/62
<a href="#">CSCui66526</a>	Placeholder for TNP Sidetone/Send Gain Audio Server Change
<a href="#">CSCuj07204</a>	79XX phones do not display Caller ID if Remote-Party-ID has FQDN
<a href="#">CSCuj11814</a>	796x/4x phones not passing correct Device IDs to switch port via CDP

## Unified Communications Manager Endpoints Locale Installer

By default, Cisco IP Phones are set up for the English (United States) locale. To use the Cisco IP phones in other locales, you must install the locale-specific version of the Unified Communications Manager Endpoints Locale Installer on every Cisco Unified Communications Manager server in the cluster. The Locale Installer installs the latest translated text for the phone user interface and country-specific phone tones on your system so that they are available for the Cisco IP Phones.

To access the Locale Installer required for a release, access <http://software.cisco.com/download/navigator.html?mdfid=286037605&flowid=46245>, navigate to your phone model, and select the Unified Communications Manager Endpoints Locale Installer link.

For more information, see the “Locale Installer” section in the *Cisco Unified Communications Operating System Administration Guide*.



### Note

The latest Locale Installer may not be immediately available; continue to check the website for updates.

## Cisco IP Phone Firmware Support Policy

For information on the support policy for Cisco IP Phones, see <http://www.cisco.com/c/en/us/support/docs/collaboration-endpoints/unified-ip-phone-7900-series/116684-technote-ipphone-00.html>.

## Documentation, Service Requests, and Additional Information

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/c/en/us/td/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS Version 2.0.



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