Configure Catalyst 9800 WLC with LDAP Authentication for 802.1X and Web-auth

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Introduction

This document describes how to configure a Catalyst 9800 in order to authenticate clients with a LDAP Server as the database for user credentials.

Prerequisites

Requirements

Cisco recommends that you have knowledge of these topics:

- Microsoft Windows Servers
- Active Directory or any other LDAP database

Components Used

The information in this document is based on these software and hardware versions:

- C9800 EWC on C9100 Access Point (AP) that runs Cisco IOS® XE version 17.3.2a
- Microsoft Active Directory (AD) Server with QNAP Network Access Storage (NAS) that acts as LDAP database

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, ensure that you understand the potential impact of any command.

Configure LDAP with a Webauth SSID

Network Diagram

This article was written based on a very simple setup:

An EWC AP 9115 with IP 192.168.1.15

An Active Directory server with IP 192.168.1.192

A client that connects to the internal AP of the EWC

Configure the controller

Step 1. Configure the LDAP server.

Navigate to **Configuration > Security > AAA> Servers/Groups > LDAP** and click + **Add**.

¢	cisco 17	isco Embe	edded Wireless	Controller on Cat	alyst Acc	ess Poin	ts
Q	Search Menu Items		Configuration - >	Security - > AAA			
	Dashboard		+ AAA Wizard				
	Monitoring	>	Servers / Groups	AAA Method List	AAA Adva	nced	
Ľ	Configuration	>	+ Add	< Delete			
ক্ট্য	Administration	>	RADIUS			Servers	Server Groups
C	Licensing		TACACS+				Name
×	Troubleshooting	3	LDAP				NAS

Chose a name for your LDAP server and fill in the details. For explanation on each field, refer to the section Understand LDAP Server Details of this document.

Edit AAA LDAP Server

Server Name*	AD		
Server Address*	192.168.1.192	< ! Provid	le a valid Server
Port Number*	389	address	
Simple Bind	Authenticated v		
Bind User name*	Administrator@lab.cor		
Bind Password *	•		
Confirm Bind Password*	•		
User Base DN*	CN=Users,DC=lab,DC		
User Attribute	•		
User Object Type		+	
	User Object Type	~]	Remove
	Person		×
Server Timeout (seconds)	0-65534		
Secure Mode			
Trustpoint Name			

Save by clicking Update and apply to device.

CLI commands:

```
ldap server AD
ipv4 192.168.1.192
bind authenticate root-dn Administrator@lab.com password 6 WCGYHKTDQPV]DeaHLSPF_GZ[E_MNi_AAB
base-dn CN=Users,DC=lab,DC=com
search-filter user-object-type Person
```

×

Step 2. Configure an LDAP server group.

Navigate to **Configuration > Security > AAA > Servers/ Groups > LDAP > Server Groups** and click **+ADD**.

Configuration • > Security • >	AAA				
+ AAA Wizard					
Servers / Groups AAA Method List AAA Advanced					
+ Add × Delete					
RADIUS	Servers Server Groups				
TACACS+					
LDAP	Name	Server 1	Ser		
	idapgr	AD	N/A		
		IU V Items per page			

Enter a name and add the LDAP server you configured in the previous step.

Name*	ldapgr	
Group Type	LDAP	
Available Servers	Assigned Servers	
NAS	> AD <	 <
	«	<u> </u>

Click on **Update and apply** to save.

CLI commands :

aaa group server ldap ldapgr server AD **Step 3.** Configure AAA authentication method.

Navigate to **Configuration > Security > AAA > AAA method List > Authetnication** and click **+Add**.

Configuration • >	Security • >	AAA							
+ AAA Wizard									
Servers / Groups	AAA Meth	od List	AAA	Advanced					
Authentication									
Authorization		+	Add	× Delete					
			Name	~	Туре	~	Group Type	~	Group1
Accounting			default		login		local		N/A
			Idapauth		login		group		ldapgr

Enter a name, chose the **Login** type and point to the LDAP server group configured previously.

Quick Setup: AAA Authentication				
Method List Name*	Idapauth			
Type*	login	v (i)		
Group Type	group	v (i)		
Fallback to local				
Available Server Groups		Assigned Server Groups		
radius Idap tacacs+	> < > «	Idapgr		

CLI commands :

aaa authentication login ldapauth group ldapgr

Step 4. Configure a AAA authorization method.

Navigate to **Configuration > Security > AAA > AAA method list > Authorization** and click +Add.

Configuration - > Security - > AAA					
+ AAA Wizard					
Servers / Groups AAA Method List AAA Adva	Servers / Groups AAA Method List AAA Advanced				
Authentication					
Authorization					
Accounting	Name v	Туре	Group Type 🗸	Group1	
	default	credential-download	group	Idapgr	
	ldapauth	credential-download	group	ldapgr	
	14 4 1 F F 10 V items per p	page			

Create a credential-download type rule of the name of your choice and point it to the LDAP server group created previously.

Quick Setup: AAA Authoriz	Quick Setup: AAA Authorization			
Method List Name*	Idapauth			
Type*	credential-download v			
Group Type	group v i			
Fallback to local				
Authenticated				
Available Server Groups	Assigned Server Groups			
radius Idap tacacs+	Idapgr Idapgr			

CLI commands :

aaa authorization credential-download ldapauth group ldapgr

Step 5. Configure local authentication.

Navigate to **Configuration > Security > AAA > AAA Advanced > Global Config**.

Set local authentication and local authorization to **Method List** and pick the authentication and authorization method configured previously.

Configuration -> Security -> AAA					
+ AAA Wizard					
Servers / Groups AAA Method List	AAA Advanced				
Global Config	Local Authentication	Method List			
RADIUS Fallback	Authentication Method List	Idapauth 🔻			
Attribute List Name	Local Authorization	Method List 🔹			
Device Authentication	Authorization Method List	Idapauth 💌			
AP Policy	Radius Server Load Balance	DISABLED			
Password Policy	Interim Update				
AAA Interface	Show Advanced Settings >>>				

CLI commands :

aaa local authentication ldapauth authorization ldapauth

Step 6. Configure the webauth parameter-map.

Navigate to **Configuration > Security > Web Auth** and edit the **global** map.

Configuration - > Security - > Web Auth				
+ Ad	d × Delete			
	Parameter Map Name			
	global			
	1 ▶ ▶ Items per page			

Make sure to configure a virtual IPv4 address such as 192.0.2.1 (that specific IP/subnet is reserved for non-routable Virtual IP).

Edit Web Auth Parameter

General Advanced	
Parameter-map name	global
Banner Type	💿 None 🔘 Banner Text 🔘 Banner Title 🔘 File Name
Maximum HTTP connections	100
Init-State Timeout(secs)	120
Туре	webauth v
Virtual IPv4 Address	192.0.2.1
Trustpoint	Select 🔻
Virtual IPv4 Hostname	
Virtual IPv6 Address	XIXIXIXIX
Web Auth intercept HTTPs	
Watch List Enable	
Watch List Expiry Timeout(secs)	600
Captive Bypass Portal	
Disable Success Window	
Disable Logout Window	
Disable Cisco Logo	
Sleeping Client Status	
Sleeping Client Timeout (minutes)	720

Click Apply to save.

CLI commands :

virtual-ip ipv4 192.0.2.1

Step 7. Configure a webauth WLAN.

Navigate to **Configuration > WLANs** and click +**Add**.

Edit	WLAN				
		A Changin	g WLAN parameters while i	t is enabled will result in loss of conn	ectivity for clients connected to it.
G	eneral	Security	Add To Policy Tags		
			A Please ad	ld the WLANs to Policy Tags for them	n to broadcast.
	Profile Name*		webauth	Radio Policy	All
	SSID*		webauth	Broadcast SSID	ENABLED
	WLAN ID)*	2]	
	Status				

Configure the name, make sure it is in the enabled state, then move to the **Security** tab.

In the Layer 2 sub-tab, make sure there no security and that Fast Transition is disabled.

Edit WLAN						
	A Changi	ing WLAN para	meters while it is enabled will result i	n loss of connectivity for clients con	nected to it.	
General	Security	Add To P	Policy Tags			
Layer2	Layer3	AAA				
Layer 2 Se	curity Mode		None	Lobby Admin Access		
MAC Eiltoring			Fast Transition	Disabled 🔻		
OWE Transition Mode			Over the DS			
			Reassociation Timeout	20		

In the **Layer3** tab, enable **web policy**, set the parameter map to **global** and set the authentication list to the aaa log in method configured previously.

Edit WLAN

A Changing WLAN parameters while it is enabled will result in loss of connectivity for clients connected to it.

General	Security	Add To	Policy Tags	
Layer2	Layer3	AAA		
Web Po	licy			Show Advanced Settings >>>
Web Au	th Parameter	Мар	global 🔻	
Authent	ication List		Idapauth v i	
For Loca	al Login Metho	d List to work, authorization n	please make sure etwork default local'	

exists on the device

Save by clicking Apply.

CLI commands :

```
wlan webauth 2 webauth
no security ft adaptive
no security wpa
no security wpa wpa2
no security wpa wpa2 ciphers aes
no security wpa akm dot1x
security web-auth
security web-auth authentication-list ldapauth
security web-auth parameter-map global
no shutdown
```

Step 8. Make sure the SSID is broadcasted.

Navigate to **Configuration > Tags** and make sure the SSID is included in the policy profile currently service by the SSID (the default-policy-tag for a fresh new configuration if you have not configured tags yet). By default the default-policy-tag does not broadcast new SSIDs you create until you include them manually.

This article does not cover the configuration of policy profiles and assumes you are familiar with that part of the configuration.

Configure LDAP with a dot1x SSID (using Local EAP)

Configuring LDAP for a 802.1X SSID on the 9800 typically requires also configuring Local EAP. If you were to use RADIUS, then it would be your RADIUS server to establish a connection with the LDAP

database and that is outside of the scope of this article.Before attempting this configuration it is advised to configure Local EAP with a local user configured on the WLC first, a configuration example is provided in the references section at the end of this article. Once done, you can try to move the user database towards LDAP.

Step 1. Configure a Local EAP profile

Navigate to **Configuration > Local EAP** and click +**Add**

Cisco Cisco	Embedded Wireless Controller on Catalyst Access Points
Q Search Menu Items	Configuration - > Security - > Local EAP
📰 Dashboard	Local EAP Profiles EAP-FAST Parameters
	+ Add × Delete
	Profile Name PEAP
O Administration	> Ia a 1 P P 10 V items per page
C Licensing	
X Troubleshooting	

Pick any name for your profile. Enable at least PEAP and pick a Trustpoint Name. By default, your WLC has only self-signed certificates, so it does not really matter which one you pick (typically TP-self-signed xxxx is the best one for this purpose) but as new smartphones OS versions trust less and less self-signed certificates, consider installing a trusted publicly signed certificate.

Edit Local EAP Profiles

Profile Name*	PEAP
LEAP	
EAP-FAST	
EAP-TLS	
PEAP	
Trustpoint Name	TP-self-signed-3059

CLI commands :

```
eap profile PEAP
method peap
pki-trustpoint TP-self-signed-3059261382
```

Step 2. Configure the LDAP server.

Navigate to **Configuration > Security > AAA> Servers/Groups > LDAP** and click + **Add**.



Chose a name for your LDAP server and fill in the details. For explanation on each field, refer to the section Understand LDAP Server Details of this document.

Edit AAA LDAP Server

Server Name*	AD		
Server Address*	192.168.1.192	< () Provi	ide a valid Server
Port Number*	389	address	
Simple Bind	Authenticated v		
Bind User name*	Administrator@lab.cor]	
Bind Password *	•		
Confirm Bind Password*	•		
User Base DN*	CN=Users,DC=lab,DC		
User Attribute	•)	
User Object Type		+	
	User Object Type	~]	Remove
	Person		×
Server Timeout (seconds)	0-65534		
Secure Mode			
Trustpoint Name	•)	

Save by clicking Update and apply to device.

```
ldap server AD
ipv4 192.168.1.192
bind authenticate root-dn Administrator@lab.com password 6 WCGYHKTDQPV]DeaHLSPF_GZ[E_MNi_AAB
base-dn CN=Users,DC=lab,DC=com
search-filter user-object-type Person
```

Step 3. Configure an LDAP server group.

Navigate to **Configuration > Security > AAA > Servers/ Groups > LDAP > Server Groups** and click **+ADD**.

Configuration • > Security • >	AAA		
+ AAA Wizard			
Servers / Groups AAA Metho	d List AAA Advanced		
+ Add × Delete			
RADIUS	Servers Server Groups		
TACACS+			
1040	Name	 ✓ Server 1 	Ser
LDAP	ldapgr	AD	N/A
	H 1 ► H	10 🔻 items per page	

Enter a name and add the LDAP server you configured in the previous step.

Name*
Idapgr

Group Type
LDAP

Available Servers
Assigned Servers

Click on **Update and apply** to save.

CLI commands:

aaa group server ldap ldapgr server AD



Step4. Configure a AAA Authentication method.

Navigate to **Configuration > Security > AAA > AAA Method List > Authentication** and click +**Add**,

Configure a **dot1x** type authentication method and point it to local only. It would be tempting to point to the LDAP server group but it is the WLC itself that acts as the 802.1X authenticator here (although the user database is on LDAP, but that is the authorization method job).

Quick Setup: AAA Authentication					
Method List Name*	Idapauth				
Type*	dot1x	v (i)			
Group Type	local	v (i)			
Available Server Groups		Assigned Server Groups			
radius Idap tacacs+ Idapgr	> < >> «				

CLI command:

aaa authentication dot1x ldapauth local

Step 5. Configure a AAA authorization method.

Navigate to **Configuration > Security > AAA > AAA Method List > Authorization** and click **+Add**.

Create a **credential-download** type of authorization method and make it point to the LDAP group.

Quick Setup: AAA Authorization

Method List Name*	Idapauth	
Type*	credential-download v	
Group Type	group v i	
Fallback to local		
Authenticated		
Available Server Groups	Assigned Server	Groups
radius Idap tacacs+	> Idapgr < » «	

CLI command:

aaa authorization credential-download ldapauth group ldapgr

Step 6. Configure local authentication details.

Navigate to Configuration > Security > AAA > AAA Method List > AAA advanced.

Chose **Method List** for both authentication and authorization and pick the dot1x authentication method pointing locally and the credential-download authorization method pointing towards LDAP.

Configuration - > Security - > AAA		
+ AAA Wizard		
Servers / Groups AAA Method List AAA Adva	nced	
Global Config	Local Authentication	Method List
RADIUS Fallback	Authentication Method List	Idapauth 🔻
Attribute List Name	Local Authorization	Method List
Device Authentication	Authorization Method List	Idapauth 🔻
AP Policy	Radius Server Load Balance	DISABLED
Password Policy	Interim Update	
AAA Interface	Show Advanced Settings >>>	

CLI command :

aaa local authentication ldapauth authorization ldapauth

Step 7. Configure a dot1x WLAN.

Navigate to **Configuration > WLAN** and click **+Add**.

Chose a profile and SSID name and make sure it is enabled.

Edit	WLAN				
		A Changing	g WLAN parameters while it	t is enabled will result in loss of connec	tivity for clients connected to it.
Ge	eneral	Security	Add To Policy Tags		
A Please add the WLANs to Policy Tags for them to broadcast.					o broadcast.
	Profile I	Name*	LDAP	Radio Policy	All
	SSID*		LDAP	Broadcast SSID	ENABLED
	WLAN ID*		1]	
	Status				

Move to the Layer 2 **security** tab.

Chose WPA+WPA2 as Layer 2 security mode.

Make sure WPA2 and AES are enabled in the **WPA Parameters** and enable **802.1X**.

Edit WLAN

Changing WLAN parameter	rs while it is enabled will result in lo	ss of connectivity for clients con	nected to it.
General Security Add To Policy	Tags		
Layer2 Layer3 AAA			
Layer 2 Security Mode	WPA + WPA2 v	Lobby Admin Access	
MAC Filtering		Fast Transition	Adaptive Enab 🔻
Protected Management Frame		Over the DS	
		Reassociation Timeout	20
PMF	Disabled 🔻	MPSK Configuration	
WPA Parameters		MPSK	
WPA Policy			
WPA2 Policy	\checkmark		
GTK Randomize			
OSEN Policy			
WPA2 Encryption	AES(CCMP128) CCMP256 GCMP128 GCMP256		
Auth Key Mgmt	 802.1x PSK CCKM FT + 802.1x FT + PSK 802.1x-SHA256 PSK-SHA256 		

Move to the **AAA** sub tab.

Pick the dot1x authentication method created earlier, enable Local EAP authentication and pick the EAP profile configured in the first step.

Edit WLAN

A Changing WLAN parameters while it is enabled will result in loss of connectivity for clients connected to it.

General	Security	Add To P	olicy Tags
Layer2	Layer3	ΑΑΑ	
Authentica	ation List		Idapauth v (i)
Local EAP	Authenticatio	on	
EAP Profil	e Name		PEAP 🔻

Save by clicking **Apply**.

CLI commands:

```
wlan LDAP 1 LDAP
local-auth PEAP
security dot1x authentication-list ldapauth
no shutdown
```

Step 8. Verify that the WLAN is broadcasted.

Navigate to **Configuration > Tags** and make sure the SSID is included in the policy profile currently service by the SSID (the default-policy-tag for a fresh new configuration if you have not configured tags yet). By default the default-policy-tag does not broadcast new SSIDs you create until you include them manually.

This article does not cover the configuration of policy profiles and assumes you are familiar with that part of the configuration.

If using Active Directory, you have to configure the AD server to send the attribute **userPassword**. This attribute needs to be sent to the WLC. This is because the WLC does the verification, not the AD server. You can also have issues authenticating with PEAP-mschapv2 method as the password is never sent in clear text and therefore cannot be checked with the LDAP database, only PEAP-GTC method would work with certain LDAP databases.

Understand LDAP server details

Understand fields on the 9800 web UI

Here is an example of a very basic Active Directory that acts as LDAP server configured on the 9800.

Edit AAA LDAP Server			
Server Name*	AD		
Server Address*	192.168.1.192	< ! Provid	de a valid Server
Port Number*	389	address	
Simple Bind	Authenticated v		
Bind User name*	Administrator@lab.cor		
Bind Password *	•		
Confirm Bind Password*	•		
User Base DN*	CN=Users,DC=lab,DC		
User Attribute	•		
User Object Type		+	
	User Object Type	V]	Remove
	Person		×
Server Timeout (seconds)	0-65534		
Secure Mode			
Trustpoint Name	•		

Name and IP are hopefuilly self-explanatory.

Port: 389 is the default port for LDAP but your server can use another one.

Simple bind: It is very rare to have an LDAP database nowadays that supports unauthenticated bind (that means anyone can do an LDAP search on it without any authentication form). Authenticated simple bind is the most common type of authentication and what Active Directory allows by default. You can enter an administrator account name and password to be able to do search in the user database from there.

Bind Username: You need to point to a username with administrator privileges in Active Directory. AD

tolerates the "user@domain" format for it while many other LDAP databases expect a "CN=xxx,DC=xxx" format for the username. An example with another LDAP database than AD is provided later in this article.

Bind password: Enter the password the admin username entered previously.

User Base DN: Enter here the search root, that is the location in your LDAP tree where searches start. In this example, all our uses are under the "Users" group, whose DN is "CN=Users,DC=lab,DC=com" (since the example LDAP domain is lab.com). An example of how to find out this User base DN is provided later in this section.

User attribute: This can be left empty, or point to an LDAP attribute-map that indicates which LDAP field counts as username for your LDAP database. However, due to Cisco bug ID <u>CSCvv11813</u>, the WLC attempts a authentication with the CN field no matter what.

User object type: This determines the type of objects that are considered as users. Typically this is Person. It could be Computers if you have an AD database and authenticates computer accounts, but there again LDAP provides for a lot of customization.

Secure mode enables Secure LDAP over TLS and requires you to select a Trustpoint on the 9800 to use a certificate for the TLS encryption.

LDAP 802.1x authentication with sAMAaccountName attribute.

This enhancement is introduced in 17.6.1 version.

Configure userPassword attribute for the user.

Step 1. On the Windows server navigate to ActiveDirectory Users and Computers.

Active Directory Users and Computers

File Action View Help			
= 🔿 🚈 📰 📋 🗐 🧔 📑	🛛 🖬 🐍 🕯	: 🛅 🍸 🗾 🍇	
Active Directory Users and Com	Name	Туре	Description
> Saved Queries	Administrator	User	Built-in account for ad
cciew.local	Allowed RO	Security Group	Members in this group c
> Builtin	🗟 Cert Publish	Security Group	Members of this group
> Computers	🙉 Cloneable D	Security Group	Members of this group t
> Domain Controllers	DefaultAcco	User	A user account manage
	ROD	Security Group	Members in this group c
	A DnsAdmins	Security Group	DNS Administrators Gro
Managed Service Accourt	A DnsUpdateP	Security Group	DNS clients who are per
> Program Data	🗟 Domain Ad	Security Group	Designated administrato
> Svstem	Bomain Co	Security Group	All workstations and ser
Users	Bomain Con	Security Group	All domain controllers i
> 📔 NTDS Quotas	🕂 Domain Gue	Security Group	All domain guests
> 📔 TPM Devices	🕂 Domain Users	Security Group	All domain users
	🕂 Enterprise A	Security Group	Designated administrato
	💐 Enterprise K	Security Group	Members of this group
	💐 Enterprise R	Security Group	Members of this group
	🧟 Group Polic	Security Group	Members in this group c
	🛃 Guest	User	Built-in account for gue
	🛃 kanu	User	
	Key Admins	Security Group	Members of this group
	🛃 krbtgt	User	Key Distribution Center
	Reprotected Us	Security Group	Members of this group
	RAS and IAS	Security Group	Servers in this group can
	🧟 Read-only D	Security Group	Members of this group
	🗟 Schema Ad	Security Group	Designated administrato
	sony s	User	
	🛃 tejas	User	
	🛃 test	User	
	stest123	User	
	🛃 vk	User	
	🕹 vk1	User	
	🛃 Yogesh G.	User	

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 \times

Step 2. Right click on the respective username and select properties.



Step 3. Select attribute editor in the properties window.

/k1 Properties

Published Certificates		Member Of	Pa	Password Replication				Dial-in Object			
Security E			vironment	Sessions				Remote control			
General Address		Account	P	rofile	Telephones		s	Orga	nization		
Remote Desktop Services Profile					C	OM+		Att	ribute E	ditor	

Attributes:

Attribute	Value	^
uid	<not set=""></not>	
uidNumber	<not set=""></not>	
unicodePwd	<not set=""></not>	
unixHomeDirectory	<not set=""></not>	
unixUserPassword	<not set=""></not>	
url	<not set=""></not>	
userAccountControl	0x10200 = (NORMAL_ACCOUNT DONT_	I
userCert	<not set=""></not>	
userCertificate	<not set=""></not>	
userParameters	<not set=""></not>	
userPassword	<not set=""></not>	
userPKCS12	<not set=""></not>	
userPrincipalName	vk1@cciew.local	
userSharedFolder	<not set=""></not>	Υ.
<	>	

Edit

Filter



Step 4. Configure userPassword attribute. This is the password for the user, which needs to be configured in Hex value.

Iblished Certific	ates Member Of	Password Replicati	on Dial-in	Object
Security	Environment	Sessions	Remote co	ontrol
Multi-value	d Octet String Edit	D61- T-11		×
Attribute:	userPassword			
Values:		1000		
			Add	
			Remove	*
			Edit	
		ОК	Cancel	
				1

/kT Properties

Published Certificates	Member Of	Password Replica	ation Di	ial-in	Object
Security Er	vironment	Sessions	Rem	note co	ontrol
Ganami Addman	Account	Drafila Talaal	hanaa	0	nisation
Multi-valued Oct	et String Edito	or			\times
Octet String Attribu	ite Editor				×
Attribute:	userPassw	ord			_
Value format:	Hexadecin	nal			~
Value:					
43 69 73 63 63	F 31 32 33				^
					-
		T			
Clear		ОК		Cance	el
1		UK		ancer	
	K C	`anool	anhu		Holp

Click ok, verify if it shows the correct password

	_	
vk1	Pro	perties

Published Certificates	Member Of	Password Replicatio	n Dial-in Object
Security Er	vironment	Sessions	Remote control
Multi-valued Octo	et String Edito)r	×
Attribute:	userPassword		
Values:			
Cisco 123			Add
			Remove
			Edit
			-
		ОК	Cancel
0	к	ancel Apply	Help

Step 5. Click Apply and then OK.

blished C	ertific	ates	Men	nber Of	Passw	ord Repli	ication	Dial-in	Object
Security		Er	viron	ment	Se	ssions	F	Remote co	ontrol
eneral	Add	lress	Ac	count	Profile	Tele	phones	Orga	nization
Remote	Desk	top Se	rvice	s Profile		COM+		Attribute E	Editor
ttributes:									
Attribute			1	/alue					~
uid				(not set>					
uidNumb	er			(not set>					
unicode	wd			(not set>					
unixHom	eDire	ctory		(not set>					
unixUser	Passv	word		(not set>					
url				(not set>					
userAcco	ountC	ontrol	(x10200	= (NOR	MAL_AC	COUNT	DONT_	J L
userCert				(not set>					
userCerti	ficate			(not set>					
userPara	meter	s		(not set>			_		
userPass	word		(Cisco 123					
userPKC	S12		4	(not set>					
userPrinc	ipalN	ame	1	/k1@ccie	ew.local				
userShar	edFo	der	•	<not set=""></not>					× .
<								>	
Edit								Filter	
	Г	0	<i>x</i>		ancel		Anch		Hale

Step 6. Verify the sAMAccountName attribute value for the user and it would the username for authentication.

1.1.1	D	
VKI	PIO	perties

Security Envir		vironment	Sessions		Remote c		ontrol	
General Address		Account	Profile	Teleph	ones	Orga	nization	
Remote	Desktop Se	ervices Profile	C	OM+	Att	tribute l	Editor	
Attributes:								
Attribute		Value					^	
sAMAcc	ountName	vkokila						
sAMAcco	ountType	8053063	68 = (NOF	RMAL_US	ER_AC	COUN	Т	
scriptPat	h	<not set=""></not>	•					
secretary		<not set=""></not>						
securityle	lentifier	<not set=""></not>	ł.					
seeAlso		<not set=""></not>	•					
serialNun	nber	<not set=""></not>	•					
serviceP	rincipalNam	e <not set=""></not>	•					
shadowE	xpire	<not set=""></not>						
shadowF	lag	<not set=""></not>	•					
shadowli	nactive	<not set=""></not>	•					
shadowL	.astChange	<not set=""></not>	•					
shadowN	lax	<not set=""></not>						
shadowN <	lin	<not set=""></not>	• 			>		
Edit						Filter		

WLC Configuration

? ×

Step 1. Create LDAP attribute MAP.

Step 2. Configure sAMAccountName attribute and type as username.

Step 3. Choose the created attribute MAP under the LDAP server configuration.

ldap attribute-map VK

map type sAMAccountName username

ldap server ldap ipv4 10.106.38.195 attribute map VK bind authenticate root-dn vk1 password 7 00271A1507545A545C base-dn CN=users,DC=cciew,DC=local search-filter user-object-type Person

Verify from Web Interface

Cisco Catalyst 9800	-40 Wireless Controller		Welcome adminnw Last login NA	**	Search APs and Clients Q
Q Search Menu Items	ion • > Security • > AAA				
Dashboard	Vizard				
Monitoring Servers / C	d × Delete	AAA Advanced			
Configuration >	Serve	rs Sanvar Grouns			
C Licensing	S+	Name T	Server Address	Port Number	▼ Simple Bind
LDAP X Troubleshooting	0	Idap	10.106.38.195	389	Authenticated
		 I ⊨ ⊨ 10 v items pe 	r page		1 - 1 of 1

	Last login	NA				
		Edit AAA LDAP Server				
		Server Name*	ldap			
AAA Advanced		Server Address*	10.106.38.195			
		Port Number*	389			
		Simple Bind	Authenticated 🗸			
Server Groups		Bind User name*	vk1			
ame T	Server Address	Bind Password *	•			
q	10.106.38.195	Confirm Bind Password*	•			
1 F F 10 V items p	er page	User Base DN*	CN=users,DC=cciew,DC			
		User Attribute	VK 🔹			
		User Object Type	+			
			User Object Type	Ŧ	Remove	
			Person		×	
		Server Timeout (seconds)	30			

Verify

To verify your configuration, double check the CLI commands with the ones from this article.

LDAP databases typically do not provide authentication logs so it can be hard to know what is going on. Visit the Troubleshoot section of this article to see how to take traces and sniffer capture in order to see if a connection is established to the LDAP database or not.

Troubleshoot

To troubleshoot this, it is best to split this into two parts. The first part is validating the Local EAP portion. The second is validating that the 9800 is communicating with the LDAP server properly.

How to verify the authentication process on the controller

You can collect a Radioactive trace in order to get the debugs of the client connection.

Simply go to **Troubleshooting > Radioactive Trace**. Add the client MAC address (pay attention that your client can be using a random MAC and not its own MAC, you can verify this in the SSID profile on the client device itself) and hit start.

Once you reproduced the connection attempt, you can click on Generate and obtain the logs for the last X minutes. Make sure to click **internal** as some LDAP log lines do not appear if you do **notenable** it.

Here is an example of radioactive trace of a client successfully authenticating on a web authentication SSID. Some redundant parts were removed for clarity :

2021/01/19	21:57:55.890953	{wncd_x_R0-0}{1}:	[client-orch-sm] [9347]: (note): MAC: 2e1f.3a65.9c09 Asso
2021/01/19	21:57:55.891049	{wncd_x_R0-0}{1}:	[client-orch-sm] [9347]: (debug): MAC: 2e1f.3a65.9c09 Rec
2021/01/19	21:57:55.891282	{wncd_x_R0-0}{1}:	[client-orch-state] [9347]: (note): MAC: 2e1f.3a65.9c09 C
2021/01/19	21:57:55.891674	{wncd_x_R0-0}{1}:	[dot11-validate] [9347]: (info): MAC: 2e1f.3a65.9c09 WiFi
2021/01/19	21:57:55.892114	{wncd_x_R0-0}{1}:	[dot11] [9347]: (debug): MAC: 2e1f.3a65.9c09 dot11 send a
2021/01/19	21:57:55.892182	{wncd_x_R0-0}{1}:	[dot11-frame] [9347]: (info): MAC: 2e1f.3a65.9c09 WiFi di
2021/01/19	21:57:55.892248	{wncd_x_R0-0}{1}:	[dot11] [9347]: (info): MAC: 2e1f.3a65.9c09 dot11 send as
2021/01/19	21:57:55.892467	{wncd_x_R0-0}{1}:	[dot11] [9347]: (note): MAC: 2e1f.3a65.9c09 Association s
2021/01/19	21:57:55.892497	{wncd_x_R0-0}{1}:	[dot11] [9347]: (info): MAC: 2e1f.3a65.9c09 DOT11 state t
2021/01/19	21:57:55.892616	{wncd_x_R0-0}{1}:	[client-orch-sm] [9347]: (debug): MAC: 2e1f.3a65.9c09 Sta
2021/01/19	21:57:55.892730	{wncd_x_R0-0}{1}:	[client-orch-sm] [9347]: (debug): MAC: 2e1f.3a65.9c09 Sta
2021/01/19	21:57:55.892783	{wncd_x_R0-0}{1}:	[client-orch-state] [9347]: (note): MAC: 2e1f.3a65.9c09 C
2021/01/19	21:57:55.892896	{wncd_x_R0-0}{1}:	[client-auth] [9347]: (note): MAC: 2e1f.3a65.9c09 L2 Auth
2021/01/19	21:57:55.893115	{wncd_x_R0-0}{1}:	[auth-mgr] [9347]: (info): [2e1f.3a65.9c09:capwap_90000004
2021/01/19	21:57:55.893154	{wncd_x_R0-0}{1}:	[auth-mgr] [9347]: (info): [2e1f.3a65.9c09:capwap_90000004
2021/01/19	21:57:55.893205	{wncd_x_R0-0}{1}:	[auth-mgr-feat_wireless] [9347]: (info): [2e1f.3a65.9c09:c
2021/01/19	21:57:55.893211	{wncd_x_R0-0}{1}:	[auth-mgr-feat_wireless] [9347]: (info): [2e1f.3a65.9c09:c
2021/01/19	21:57:55.893254	{wncd_x_R0-0}{1}:	[client-auth] [9347]: (info): MAC: 2e1f.3a65.9c09 Client
2021/01/19	21:57:55.893461	{wncd_x_R0-0}{1}:	[auth-mgr] [9347]: (info): [2e1f.3a65.9c09:unknown] auth m
2021/01/19	21:57:55.893532	{wncd_x_R0-0}{1}:	[auth-mgr] [9347]: (info): [2e1f.3a65.9c09:capwap_90000004
2021/01/19	21:57:55.893603	{wncd_x_R0-0}{1}:	[auth-mgr] [9347]: (info): [2e1f.3a65.9c09:capwap_90000004
2021/01/19	21:57:55.893649	{wncd_x_R0-0}{1}:	[auth-mgr] [9347]: (info): [2e1f.3a65.9c09:capwap_90000004
2021/01/19	21:57:55.893679	{wncd_x_R0-0}{1}:	[auth-mgr] [9347]: (info): [2e1f.3a65.9c09:capwap_90000004
2021/01/19	21:57:55.893731	{wncd_x_R0-0}{1}:	[auth-mgr] [9347]: (info): [2e1f.3a65.9c09:capwap_90000004
2021/01/19	21:57:55.894285	{wncd_x_R0-0}{1}:	[auth-mgr] [9347]: (info): [2e1f.3a65.9c09:capwap_90000004
2021/01/19	21:57:55.894299	{wncd_x_R0-0}{1}:	[auth-mgr] [9347]: (info): [2e1f.3a65.9c09:capwap_90000004
2021/01/19	21:57:55.894551	{wncd_x_R0-0}{1}:	[auth-mgr] [9347]: (info): [2e1f.3a65.9c09:capwap_90000004
2021/01/19	21:57:55.894587	{wncd_x_R0-0}{1}:	[auth-mgr-feat_template] [9347]: (info): [2e1f.3a65.9c09:c
2021/01/19	21:57:55.894593	{wncd_x_R0-0}{1}:	[auth-mgr-feat_template] [9347]: (info): [0000.0000.0000:c
2021/01/19	21:57:55.894827	{wncd_x_R0-0}{1}:	[auth-mgr] [9347]: (info): [2e1f.3a65.9c09:capwap_90000004
2021/01/19	21:57:55.894858	{wncd_x_R0-0}{1}:	[auth-mgr-feat_template] [9347]: (info): [2e1f.3a65.9c09:c
2021/01/19	21:57:55.894862	{wncd_x_R0-0}{1}:	[auth-mgr-feat_template] [9347]: (info): [0000.0000.0000:c
2021/01/19	21:57:55.895918	{wncd_x_R0-0}{1}:	[auth-mgr-feat_wireless] [9347]: (info): [0000.0000.0000:u
2021/01/19	21:57:55.896094	{wncd_x_R0-0}{1}:	[auth-mgr] [9347]: (info): [2e1f.3a65.9c09:capwap_90000004
2021/01/19	21:57:55.896807	{wncd_x_R0-0}{1}:	[webauth-sm] [9347]: (info): [0.0.0.0]Starting Web
2021/01/19	21:57:55.897106	{wncd_x_R0-0}{1}:	[webauth-acl] [9347]: (info): capwap_90000004[2e1f.3a65.9c
2021/01/19	21:57:55.897790	{wncd_x_R0-0}{1}:	[epm-redirect] [9347]: (info): [0000.0000.0000:unknown] UR
2021/01/19	21:57:55.898813	{wncd_x_R0-0}{1}:	[webauth-acl] [9347]: (info): capwap_90000004[2e1f.3a65.9c
2021/01/19	21:57:55.899406	{wncd_x_R0-0}{1}:	[epm-redirect] [9347]: (info): [0000.0000.0000:unknown] UR
2021/01/19	21:57:55.903552	{wncd_x_R0-0}{1}:	[client-auth] [9347]: (info): MAC: 2e1f.3a65.9c09 Client
2021/01/19	21:57:55.903575	{wncd_x_R0-0}{1}:	[ewlc-infra-evq] [9347]: (note): Authentication Success. R
2021/01/19	21:57:55.903592	{wncd_x_R0-0}{1}:	[client-auth] [9347]: (info): MAC: 2e1f.3a65.9c09 Client
2021/01/19	21:57:55.903709	{wncd_x_R0-0}{1}:	[client-auth] [9347]: (info): MAC: 2e1f.3a65.9c09 Client
2021/01/19	21:57:55.903774	{wncd_x_R0-0}{1}:	[auth-mgr] [9347]: (info): [2e1f.3a65.9c09:capwap_90000004
2021/01/19	21:57:55.903858	{wncd_x_R0-0}{1}:	[auth-mgr] [9347]: (info): [2e1f.3a65.9c09:capwap_90000004
2021/01/19	21:57:55.903924	{wncd_x_R0-0}{1}:	[auth-mgr] [9347]: (info): [2e1f.3a65.9c09:capwap_90000004
2021/01/19	21:57:55.904005	{wncd_x_R0-0}{1}:	[client-orch-sm] [9347]: (debug): MAC: 2e1f.3a65.9c09 L2
2021/01/19	21:57:55.904173	{wncd_x_R0-0}{1}:	[client-orch-sm] [9347]: (note): MAC: 2e1f.3a65.9c09 Mobi
2021/01/19	21:57:55.904181	{wncd_x_R0-0}{1}:	[client-orch-state] [9347]: (note): MAC: 2e1f.3a65.9c09 C
2021/01/19	21:57:55.904245	{wncd_x_R0-0}{1}:	[mm-transition] [9347]: (info): MAC: 2e1f.3a65.9c09 MMIF
2021/01/19	21:57:55.904410	{wncd_x_R0-0}{1}:	[mm-client] [9347]: (info): MAC: 2e1f.3a65.9c09 Invalid t
2021/01/19	21:57:55.904777	{wncd_x_R0-0}{1}:	[mm-client] [9347]: (debug): MAC: 2e1f.3a65.9c09 Received
2021/01/19	21:57:55.904955	{wncd_x_R0-0}{1}:	[mm-client] [9347]: (debug): MAC: 2e1f.3a65.9c09 Add MCC
2021/01/19	21:57:55.905072	{wncd_x_R0-0}{1}:	[mm-client] [9347]: (debug): MAC: 0000.0000 Sending
2021/01/19	21:57:55.905157	{wncd_x_R0-0}{1}:	[mm-client] [9347]: (debug): MAC: 2e1f.3a65.9c09 Received
2021/01/19	21:57:55.905267	{wncd_x_R0-0}{1}:	[mm-transition] [9347]: (info): MAC: 2e1f.3a65.9c09 MMIF
2021/01/19	21:57:55.905283	{wncd_x_R0-0}{1}:	[mm-client] [9347]: (info): MAC: 2elf.3a65.9c09 Roam type
2021/01/19	21:57:55.905317	{wncd_x_R0-0}{1}:	[mm-client] [9347]: (info): MAC: 2elf.3a65.9c09 Mobility
2021/01/19	21:57:55.905515	{wncd_x_R0-0}{1}:	[mm-client] [9347]: (note): MAC: 2elf.3a65.9c09 Mobility
2021/01/19	21:5/:55.905570	{wncd_x_R0-0}{1}:	[client-orch-sm] [9347]: (debug): MAC: 2e1f.3a65.9c09 Pro
2021/01/19	21:57:55.906210	{wncd_x_K0-0}{1}:	[ewic-qos-client] [934/]: (into): MAC: 2elt.3a65.9c09 Cli
2021/01/19	21:57:55.906369	{wncd_x_R0-0}{1}:	<pre>LewIc-qos-client] [9347]: (info): MAC: 2e1f.3a65.9c09 No</pre>

2021/01/19	21:57:55.906399	{wncd_x_R0-0}{1}:	[ewlc-qos-client] [9347]: (info): MAC: 2e1f.3a65.9c09 No
2021/01/19	21:57:55.906486	{wncd_x_R0-0}{1}:	[client-auth] [9347]: (note): MAC: 2e1f.3a65.9c09 ADD MOB
2021/01/19	21:57:55.906613	{wncd_x_R0-0}{1}:	[client-orch-state] [9347]: (note): MAC: 2e1f.3a65.9c09 C
2021/01/19	21:57:55.907326	<pre>{wncd x R0-0}{1}:</pre>	[dot11] [9347]: (note): MAC: 2e1f.3a65.9c09 Client datapa
2021/01/19	21:57:55.907544	{wncd x R0-0}{1}:	<pre>[ew]c-gos-client] [9347]: (info): MAC: 2e1f.3a65.9c09 Cli</pre>
2021/01/19	21:57:55.907594	$\{wncd x R0-0\}\{1\}$:	[avc-afc] [9347]: (debug): AVC enabled for client 2elf.3a6
2021/01/19	21.57.55.907351	$\{wncd \ v \ R0 - 0\}\{1\}$	[dnath syc] [9347]: (note): MAC: 2elf 3a65 9c09 (lient da
2021/01/19	21.57.55.907701	$\{w_{n} \in \mathbf{A} \setminus \mathbf{A} \in \mathbf{A} \}$	$[upach_svc]$ $[9547]$. (note). MAC. 2011.3003.9009 Chiene ua
2021/01/19	21.37.33.900229	$\{W_{1} \in U_{X} \in V_{0} \in V_{1}\}$	[client_olcl-state] [9347]. (note). MAC. 2011.3003.9009 C
2021/01/19	21:57:55.908/04	{wncd_x_R0-0}{1}:	[Critent-TpTearn] [9347]: (ThTO): MAC: 2017.3865.9009 TP-T
2021/01/19	21:57:55.918694	{wncd_x_R0-0}{1}:	[Client-auth] [9347]: (into): MAC: 2017.3a65.9C09 Client
2021/01/19	21:57:55.922254	$\{wncd_x_R0-0\}\{1\}:$	[dot11k] [9347]: (info): MAC: 2e1f.3a65.9c09 Neighbor AP
2021/01/19	21:57:55.922260	{wncd_x_R0-0}{1}:	[dot11k] [9347]: (info): MAC: 2e1f.3a65.9c09 Neighbor AP
2021/01/19	21:57:55.962883	{wncd_x_R0-0}{1}:	[client-iplearn] [9347]: (note): MAC: 2e1f.3a65.9c09 Clie
2021/01/19	21:57:55.963827	{wncd_x_R0-0}{1}:	[client-iplearn] [9347]: (info): MAC: 2e1f.3a65.9c09 Clie
2021/01/19	21:57:55.964481	{wncd_x_R0-0}{1}:	[auth-mgr] [9347]: (info): [2e1f.3a65.9c09:capwap_90000004
2021/01/19	21:57:55.965176	{wncd_x_R0-0}{1}:	[client-iplearn] [9347]: (info): MAC: 2e1f.3a65.9c09 IP-1
2021/01/19	21:57:55.965550	<pre>{wncd x R0-0}{1}:</pre>	[auth-mgr] [9347]: (info): [2e1f.3a65.9c09:capwap 90000004
2021/01/19	21:57:55.966127	{wncd x R0-0}{1}:	[client-iplearn] [9347]: (info): MAC: 2e1f.3a65.9c09 TP-]
2021/01/19	21.57.55 966328	$\{wncd x R0-0\}\{1\}$	[client-orch-sm] [9347]: (debug): MAC: 2e1f 3a65 9c09 Rec
2021/01/19	21.57.55.966413	$\{wncd \ v \ R0 - 0\}\{1\}$	[client-orch-sm] [9347]: (debug): MAC: 2e1f.3a65.9c09 Tri
2021/01/10	21.57.55.066424	$\{wncd \times PO_0\}\{1\}$	$[client_orch_state] [0347]; (note); MAC: 201f 3a65 0c00 C$
2021/01/19	21.57.55.900424	$\frac{1}{2}$ when $\frac{1}{2}$ and	[c]ient_outh] [0247]. (note). MAC. 2016 2000 12 Auth
2021/01/19	21:57:55.907404	{wncu_x_R0-0}{1}:	[client-duth] [9547]: (note): MAC: 2e11.5d05.9C09 L5 Auth
2021/01/19	21:57:55.967433	{wncd_x_RU-U}{1}:	[Client-autn] [9347]: (100): MAC: 2017.3865.9009 Client
2021/01/19	21:57:55.968312	{wncd_x_R0-0}{1}:	[sist-packet] [934/]: (debug): RX: ARP from interface capw
2021/01/19	21:57:55.968519	$\{wncd_x_R0-0\}\{1\}:$	[client-iplearn] [9347]: (info): MAC: 2e1f.3a65.9c09 iple
2021/01/19	21:57:55.968522	{wncd_x_R0-0}{1}:	[client-iplearn] [9347]: (info): MAC: 2e1f.3a65.9c09 Clie
2021/01/19	21:57:55.968966	{wncd_x_R0-0}{1}:	[client-iplearn] [9347]: (info): MAC: 2e1f.3a65.9c09 IP-1
2021/01/19	21:57:57.762648	{wncd_x_R0-0}{1}:	[client-iplearn] [9347]: (info): MAC: 2e1f.3a65.9c09 iple
2021/01/19	21:57:57.762650	{wncd_x_R0-0}{1}:	[client-iplearn] [9347]: (info): MAC: 2e1f.3a65.9c09 Clie
2021/01/19	21:57:57.763032	{wncd_x_R0-0}{1}:	[client-iplearn] [9347]: (info): MAC: 2e1f.3a65.9c09 IP-1
2021/01/19	21:58:00.992597	{wncd_x_R0-0}{1}:	<pre>[webauth-httpd] [9347]: (info): capwap_90000004[2e1f.3a65.</pre>
2021/01/19	21:58:00.992617	{wncd_x_R0-0}{1}:	<pre>[webauth-httpd] [9347]: (info): capwap_90000004[2e1f.3a65.</pre>
2021/01/19	21:58:00.992669	{wncd x R0-0}{1}:	[webauth-httpd] [9347]: (info): capwap 90000004[2e1f.3a65.
2021/01/19	21:58:00.992694	{wncd x R0-0}{1}:	[webauth-httpd] [9347]: (info): capwap 90000004[2e1f.3a65.
2021/01/19	21.58.00 993558	$\{wncd x R0-0\}\{1\}$	[auth-mor] [9347]: (info): [2e1f 3a65 9c09:capwan 90000004
2021/01/19	21.58.00 993637	$\{wncd \ v \ R0 - 0\}\{1\}$	[auth-mgr_feat template] [9347]: (info): [2elf.3a65 $9c09cc$
2021/01/10	21.58.00.002645	$\{wncd \times PO_0\}\{1\}$	[auth mgr feat template] [0347]: (info): [2011.3003.3009.6
2021/01/19	21.30.00.393043	$\frac{1}{2}$ where $x = 0$ of 1 .	[auth-mgn] [0247], (info), [2o1f 2o6f 0c00, converse 00000000]
2021/01/19	21:56:00.996520	$\{WICU_X_RU=0\}\{1\}$	[auth-mgr] [9347]: (info): [2e11.3a65.9c09:capwap_90000004
2021/01/19	21:58:00.996508	{wncd_x_RU-U}{1}:	[autn-mgr] [9347]: (1nTo): [2elt.3a65.9c09:capwap_90000004
2021/01/19	21:58:00.996524	{wncd_x_R0-0}{1}:	[auth-mgr] [9347]: (1nfo): [2elf.3a65.9c09:capwap_90000004
2021/01/19	21:58:05.808144	{wncd_x_R0-0}{1}:	[webauth-httpd] [934/]: (info): capwap_90000004[2e1f.3a65.
2021/01/19	21:58:05.808226	{wncd_x_R0-0}{1}:	[webauth-httpd] [9347]: (info): capwap_90000004[2e1f.3a65.
2021/01/19	21:58:05.808251	{wncd_x_R0-0}{1}:	[webauth-httpd] [9347]: (info): capwap_90000004[2e1f.3a65.
2021/01/19	21:58:05.860465	{wncd_x_R0-0}{1}:	[webauth-httpd] [9347]: (info): capwap_90000004[2e1f.3a65.
2021/01/19	21:58:05.860483	{wncd_x_R0-0}{1}:	[webauth-httpd] [9347]: (info): capwap_90000004[2e1f.3a65.
2021/01/19	21:58:05.860534	{wncd_x_R0-0}{1}:	<pre>[webauth-httpd] [9347]: (info): capwap_90000004[2e1f.3a65.</pre>
2021/01/19	21:58:05.860559	{wncd_x_R0-0}{1}:	<pre>[webauth-httpd] [9347]: (info): capwap_90000004[2e1f.3a65.</pre>
2021/01/19	21:58:06.628209	{wncd_x_R0-0}{1}:	<pre>[webauth-httpd] [9347]: (info): capwap_90000004[2e1f.3a65.</pre>
2021/01/19	21:58:06.628228	<pre>{wncd x R0-0}{1}:</pre>	<pre>[webauth-httpd] [9347]: (info): capwap 90000004[2e1f.3a65.</pre>
2021/01/19	21:58:06.628287	{wncd x R0-0}{1}:	[webauth-httpd] [9347]: (info): capwap 90000004[2e1f.3a65.
2021/01/19	21.58.06 628316	$\{wncd x R0-0\}\{1\}$	[webauth-httpd] [9347]: (info): capwap 90000004[2e1f 3a65
2021/01/10	21:58:06 628832	$\{wncd \times PO_0\}\{1\}$	[webauth_neepu] $[0347]$; (info): capwap_0000004[2e1f.3a05.
2021/01/19	21.50.00.020052	$\{w_{n} \in \mathbf{A} \setminus \mathbf{A} \in \mathbf{A} \}$	[webauch-page] [9547]. (1110). Capwap_90000004[2211.5a05.9
2021/01/19	21.30.00.029013	$\{w_n \in A \times B_0 \cap \{1\}\}$	$[auth-mgn] [9347]. (1110). [2011.3a03.9c09.capwap_90000004$
2021/01/19	21:50:00.029099	$\{w_n \in X_K \cup U \} \{1\}$:	[auth-man_feet_template] [9347]: (1010): [2017.3865.9009:0
2021/01/19	21:30:00.029/09	{wncu_x_KU-U}{1}:	[auth-mgr-reat_template] [934/]: (1nTO): [0000.0000.0000:C
2021/01/19	21:58:06.633058	{wnca_x_KU-U}{1}:	[autn-mgr] [934/]: (1nTO): [2ett.3ab5.9c09:capwap_90000004
2021/01/19	21:58:06.633219	{wnca_x_KU-U}{1}:	[autn-mgr] [934/]: (1nto): [2elt.3a65.9c09:capwap_90000004
2021/01/19	21:58:06.633231	{wncd_x_R0-0}{1}:	[auth-mgr] [9347]: (into): [2e1f.3a65.9c09:capwap_90000004
2021/01/19	21:58:06.719502	{wncd_x_R0-0}{1}:	[webauth-httpd] [9347]: (info): capwap_90000004[2e1f.3a65.
2021/01/19	21:58:06.719521	{wncd_x_R0-0}{1}:	[webauth-httpd] [9347]: (info): capwap_90000004[2e1f.3a65.
2021/01/19	21:58:06.719591	{wncd_x_R0-0}{1}:	<pre>[webauth-httpd] [9347]: (info): capwap_90000004[2e1f.3a65.</pre>
2021/01/19	21:58:06.719646	{wncd_x_R0-0}{1}:	<pre>[webauth-httpd] [9347]: (info): capwap_90000004[2e1f.3a65.</pre>

```
2021/01/19 21:58:06.720038 {wncd_x_R0-0}{1}: [webauth-error] [9347]: (info): capwap_90000004[2e1f.3a65.
2021/01/19 21:58:06.720623 {wncd_x_R0-0}{1}: [auth-mgr] [9347]: (info): [2e1f.3a65.9c09:capwap_90000004
2021/01/19 21:58:06.720707 {wncd_x_R0-0}{1}: [auth-mgr-feat_template] [9347]: (info): [2e1f.3a65.9c09:c
2021/01/19 21:58:06.720716 {wncd_x_R0-0}{1}: [auth-mgr-feat_template] [9347]: (info): [0000.0000.0000:c
2021/01/19 21:58:06.724036 {wncd_x_R0-0}{1}: [auth-mgr] [9347]: (info): [2e1f.3a65.9c09:capwap_90000004
2021/01/19 21:58:06.746127 {wncd_x_R0-0}{1}: [webauth-httpd] [9347]: (info): capwap_90000004[2e1f.3a65.
2021/01/19 21:58:06.746145 {wncd_x_R0-0}{1}: [webauth-httpd] [9347]: (info): capwap_90000004[2e1f.3a65.
2021/01/19 21:58:06.746197 {wncd_x_R0-0}{1}: [webauth-httpd] [9347]: (info): capwap_90000004[2e1f.3a65.
2021/01/19 21:58:06.746225 {wncd_x_R0-0}{1}: [webauth-httpd] [9347]: (info): capwap_90000004[2e1f.3a65.
2021/01/19 21:58:06.746612 {wncd_x_R0-0}{1}: [webauth-error] [9347]: (info): capwap_90000004[2e1f.3a65.
2021/01/19 21:58:06.747105 {wncd_x_R0-0}{1}: [auth-mgr] [9347]: (info): [2e1f.3a65.9c09:capwap_90000004
2021/01/19 21:58:06.747187 {wncd_x_R0-0}{1}: [auth-mgr-feat_template] [9347]: (info): [2e1f.3a65.9c09:c
2021/01/19 21:58:06.747197 {wncd_x_R0-0}{1}: [auth-mgr-feat_template] [9347]: (info): [0000.0000.0000:c
2021/01/19 21:58:06.750598 {wncd_x_R0-0}{1}: [auth-mgr] [9347]: (info): [2e1f.3a65.9c09:capwap_90000004
2021/01/19 21:58:15.902342 {wncd_x_R0-0}{1}: [webauth-httpd] [9347]: (info): capwap_90000004[2e1f.3a65.
2021/01/19 21:58:15.902360 {wncd_x_R0-0}{1}: [webauth-httpd] [9347]: (info): capwap_90000004[2e1f.3a65.
2021/01/19 21:58:15.902410 {wncd_x_R0-0}{1}: [webauth-httpd] [9347]: (info): capwap_90000004[2e1f.3a65.
2021/01/19 21:58:15.902435 {wncd_x_R0-0}{1}: [webauth-httpd] [9347]: (info): capwap_90000004[2e1f.3a65.
2021/01/19 21:58:15.903173 {wncd_x_R0-0}{1}: [auth-mgr] [9347]: (info): [2e1f.3a65.9c09:capwap_90000004
2021/01/19 21:58:15.903252 {wncd_x_R0-0}{1}: [auth-mgr-feat_template] [9347]: (info): [2e1f.3a65.9c09:c
2021/01/19 21:58:15.903261 {wncd_x_R0-0}{1}: [auth-mgr-feat_template] [9347]: (info): [0000.0000.0000:c
2021/01/19 21:58:15.905950 {wncd_x_R0-0}{1}: [auth-mgr] [9347]: (info): [2e1f.3a65.9c09:capwap_90000004
2021/01/19 21:58:15.906112 {wncd_x_R0-0}{1}: [auth-mgr] [9347]: (info): [2e1f.3a65.9c09:capwap_90000004
2021/01/19 21:58:15.906125 {wncd_x_R0-0}{1}: [auth-mgr] [9347]: (info): [2e1f.3a65.9c09:capwap_90000004
2021/01/19 21:58:16.357093 {wncd_x_R0-0}{1}: [webauth-httpd] [9347]: (info): capwap_90000004[2e1f.3a65.
2021/01/19 21:58:16.357443 {wncd_x_R0-0}{1}: [sadb-attr] [9347]: (info): Removing ipv6 addresses from t
2021/01/19 21:58:16.357674 {wncd_x_R0-0}{1}: [caaa-authen] [9347]: (info): [CAAA:AUTHEN:b7000080] DEBUG
2021/01/19 21:58:16.374292 {wncd_x_R0-0}{1}: [auth-mgr] [9347]: (info): [2e1f.3a65.9c09:capwap_90000004
2021/01/19 21:58:16.374412 {wncd_x_R0-0}{1}: [ewlc-infra-evq] [9347]: (note): Authentication Success. R
2021/01/19 21:58:16.374442 {wncd_x_R0-0}{1}: [client-auth] [9347]: (info): MAC: 2e1f.3a65.9c09 Client
2021/01/19 21:58:16.374568 {wncd_x_R0-0}{1}: [aaa-attr-inf] [9347]: (info):
              username
                         0 "Nico">>
<<
2021/01/19 21:58:16.374574 {wncd_x_R0-0}{1}: [aaa-attr-inf] [9347]: (info):
                         0 "Nico">>
     sam-account-name
<<
2021/01/19 21:58:16.374584 {wncd_x_R0-0}{1}: [aaa-attr-inf] [9347]: (info):
<<
                method
                        0 1 [webauth]>>
2021/01/19 21:58:16.374592 {wncd_x_R0-0}{1}: [aaa-attr-inf] [9347]: (info):
                        0 2e 1f 3a 65 9c 09 >>
         clid-mac-addr
<<
2021/01/19 21:58:16.374597 {wncd_x_R0-0}{1}: [aaa-attr-inf] [9347]: (info):
                         0 2415919108 (0x9000004)>>
               intf-id
<<
2021/01/19 21:58:16.374690 {wncd_x_R0-0}{1}: [auth-mgr] [9347]: (info): [2e1f.3a65.9c09:capwap_90000004
2021/01/19 21:58:16.374797 {wncd_x_R0-0}{1}: [auth-mgr] [9347]: (info): [2e1f.3a65.9c09:capwap_90000004
2021/01/19 21:58:16.375294 {wncd_x_R0-0}{1}: [webauth-acl] [9347]: (info): capwap_90000004[2e1f.3a65.9c
2021/01/19 21:58:16.376120 {wncd_x_R0-0}{1}: [epm-redirect] [9347]: (info): [0000.0000.0000:unknown] UR
2021/01/19 21:58:16.377322 {wncd_x_R0-0}{1}: [webauth-page] [9347]: (info): capwap_90000004[2e1f.3a65.9
2021/01/19 21:58:16.378405 {wncd_x_R0-0}{1}: [client-auth] [9347]: (note): MAC: 2e1f.3a65.9c09 L3 Auth
2021/01/19 21:58:16.378426 {wncd_x_R0-0}{1}: [client-auth] [9347]: (info): MAC: 2e1f.3a65.9c09 Client
2021/01/19 21:58:16.379181 {wncd_x_R0-0}{1}: [ewlc-qos-client] [9347]: (info): MAC: 2e1f.3a65.9c09
                                                                                                    Cli
2021/01/19 21:58:16.379323 {wncd_x_R0-0}{1}: [ewlc-qos-client] [9347]: (info): MAC: 2e1f.3a65.9c09
                                                                                                    No
2021/01/19 21:58:16.379358 {wncd_x_R0-0}{1}: [ewlc-qos-client] [9347]: (info): MAC: 2e1f.3a65.9c09
                                                                                                    No
2021/01/19 21:58:16.379442 {wncd_x_R0-0}{1}: [client-auth] [9347]: (note): MAC: 2e1f.3a65.9c09 ADD MOB
2021/01/19 21:58:16.380547 {wncd_x_R0-0}{1}: [errmsg] [9347]: (info): %CLIENT_ORCH_LOG-6-CLIENT_ADDED_T
2021/01/19 21:58:16.380729 {wncd_x_R0-0}{1}: [aaa-attr-inf] [9347]: (info): [ Applied attribute :bsn-v]
2021/01/19 21:58:16.380736 {wncd_x_R0-0}{1}: [aaa-attr-inf] [9347]: (info): [ Applied attribute :
2021/01/19 21:58:16.380812 {wncd_x_R0-0}{1}: [aaa-attr-inf] [9347]: (info): [ Applied attribute :
                                                                                                     ur
2021/01/19 21:58:16.380969 {wncd_x_R0-0}{1}: [ewlc-qos-client] [9347]: (info): MAC: 2e1f.3a65.9c09 Cli
2021/01/19 21:58:16.381033 {wncd_x_R0-0}{1}: [rog-proxy-capwap] [9347]: (debug): Managed client RUN sta
2021/01/19 21:58:16.381152 {wncd_x_R0-0}{1}: [client-orch-state] [9347]: (note): MAC: 2e1f.3a65.9c09 C
2021/01/19 21:58:16.385252 {wncd_x_R0-0}{1}: [ewlc-qos-client] [9347]: (info): MAC: 2e1f.3a65.9c09 Cli
2021/01/19 21:58:16.385321 {wncd_x_R0-0}{1}: [avc-afc] [9347]: (debug): AVC enabled for client 2e1f.3a6
```

How to verify 9800 to LDAP connectivity

You can take an embedded capture in the 9800 in order to see what traffic is going towards LDAP.

To take a capture from the WLC, navigate to **Troubleshooting > Packet Capture** and click +**Add**. Chose the uplink port and start capturing.

Cisco	Catalyst 9800-CL Wirele	ess Controller
Q Search Menu Items	Troubleshooting - > P;	acket Capture
📰 Dashboard	+ Add × Delete	
Monitoring	> Capture ~ Name	Interface
	>	10 v items per page
O Administration	>	
C Licensing		
X Troubleshooting		

Here is a sample success authentication for user Nico.

Idap						
D.	Time	Source	Destination	Protocol	Length La	Info
8696	22:58:16.412748	192.168.1.15	192.168.1.192	LDAP	108	bindRequest(1) "Administrator@lab.com" simple
8697	22:58:16.414425	192.168.1.192	192.168.1.15	LDAP	88	bindResponse(1) success
8699	22:58:16.419645	192.168.1.15	192.168.1.192	LDAP	128	<pre>searchRequest(2) "CN=Users,DC=lab,DC=com" wholeSubtree</pre>
8700	22:58:16.420536	192.168.1.192	192.168.1.15	LDAP	1260	<pre>searchResEntry(2) "CN=Nico,CN=Users,DC=lab,DC=com" searchResDone(2) success [1 result]</pre>
8701	22:58:16.422383	192.168.1.15	192.168.1.192	LDAP	117	<pre>bindRequest(3) "CN=Nico,CN=Users,DC=lab,DC=com" simple</pre>
8702	22:58:16.423513	192.168.1.192	192.168.1.15	LDAP	88	bindResponse(3) success

The first 2 packets represent the WLC binding to the LDAP db, that is the WLC authenticating to the database with the admin user (in order to be able to perform a search).

These 2 LDAP packets represent the WLC doing a search in the base DN (here CN=Users,DC=lab,DC=com). The inside of the packet contains a filter for the username (here Nico). The LDAP database return the user attributes as a success.

The last 2 packets represent the WLC trying to authenticate with that user password to test if the password is the right one.

1. Collect EPC and check if sAMAccountName is applied as filter:



If the filter shows cn and if sAMAccountName is being used as the username, then authentication fails.

Reconfigure the ldap map attribute from WLC cli.

2. Ensure server returns userPassword in cleartext, else authentication fails.



3. Use the ldp.exe tool on the server to validate Base DN information.



🔐 Ldp			_	×
Connection Browse View	Options Utilities Help			
Connect Bind Ctrl+B Disconnect				
New Ctrl+N Save Save As				
Exit				
Connection Browse View	Options Utilities Help			×
	Bind	×		
	User: administrator			
	Domain: CCIEW			
	Bind type Bind as currently logged on use Bind with credentials Simple bind Advanced (DIGEST)	er		
	Encrypt traffic after bind Advanced Can	cel OK		



Idap://WIN-3JGG5JOCSVC.cciew.local/DC=cciew,DC=local

Connection Browse View Options Utilities Help

connection bronse then options connect thep	
DC=cciew,DC=local	adminCount: 1;
CN=Builtin,DC=cciew,DC=local	badPasswordTime: 0 (never);
CN=Computers,DC=cciew,DC=local	pagewocount. U,
	codePage: 0:
	countryCode: 0;
CN-Infrastructure DC-cciew DC-local	displayName: vk1;
CN=Kars DC=ssian DC=local	distinguishedName: CN=vk1, CN=Users, DC=cciew, DC=local;
CN-LettandFound DC-scient DC-less	dscorePropagationData (2): 29-09-2021 15:16:40 India Standard Time; 0x0 = ();
CN=LostAndPound,DC=Cclew,DC=local	instanceType: 0x4 = (WRITE):
CN=Managed Service Accounts, DC=cciew, DC=10	lastLogoff: 0 (never);
···· CN=NTDS Quotas,DC=cciew,DC=local	lastLogon: 0 (never);
CN=Program Data,DC=cciew,DC=local	logonCount: 0;
CN=System,DC=cciew,DC=local	member01 (4): CN=Domain Admins,CN=Users,DC=cciew,DC=local; CN=Enterprise Admins,CN=Users,DC=cciew,DC=local; CN=Schema Admins (CN=Linear, DC=cciew, DC=local; CN=Administration CN=Enterprise Admins,CN=Users,DC=cciew,DC=local; CN=Schema
CN=TPM Devices, DC=cciew, DC=local	Addimits, cheosets, bo-colew, bo-local, che-Administrators, che-buillin, bo-colew, bo-local, name: vk1:
CN=Users,DC=cciew,DC=local	objectCategory: CN=Person, CN=Schema, CN=Configuration, DC=cciew, DC=local;
CN=Administrator, CN=Users, DC=cciew, DC=I	objectClass (4): top; person; organizationalPerson; user;
- CN=Allowed RODC Password Replication Grou	objectGUID: 1814/794-025e-4378-abed-66/f78a4a4d3;
- CN=Cert Publishers, CN=Users, DC=cciew, DC=	objectsic: 5-1-5-21-13/5146646-2/4930161-3003521951-1120; primar/GraumD-513.e. (CB01IB_DD_115FDS.):
- CN=Cloneable Domain Controllers, CN=Users,	pwd.astSet 27-09-2021 22:56:11 India Standard Time;
- CN=DefaultAccount_CN=Users.DC=cciew.DC=	sAMAccountName: vkokila;
	sAMAccountType: 805306368 = (NORMAL_USER_ACCOUNT);
_CN=DnsAdmins CN=Users DC=cciew DC=loc	userAccountControl: 0x10200 = (NORMAL_ACCOUNT DONT_EXPIRE_PASSWD);
_ CN=Dnsl IndateProvy CN=Users DC=cciew DC	userFassword. Cscot23, userFricioalName: vk1@cciew.local:
CN=Domain Admins CN=Users DC=cciew DC	uSNChanged: 160181;
CN-Domain Computers CN-Users DC-csiew	uSNCreated: 94284;
CN=Domain Computers, CN=Osers, DC=Cclew,	whenChanged: 29-09-2021 15:16:40 India Standard Time;
CN=Domain Controllers,CN=Osers,DC=Cclew,	whencreated, 25-12-2020 16:25:53 india Standard Time;
- CN=Domain Guests,CN=Users,DC=cciew,DC=	
	Expanding base 'CN=Users,DC=cciew,DC=local'
— CN=Enterprise Admins, CN=Users, DC=cciew, D	Getting 1 entries:
	Dn: CN=Users, DC=cciew, DC=local
 CN=Enterprise Read-only Domain Controllers, 	description: Default container for upgraded user accounts:
— CN=Group Policy Creator Owners, CN=Users, C	distinguishedName: CN=Users,DC=cciew,DC=local;
— CN=Guest, CN=Users, DC=cciew, DC=local	dSCorePropagationData (2): 29-09-2019 01:09:51 India Standard Time; 0x1 = (NEW_SD);
- CN=kanu, CN=Users, DC=cciew, DC=local	instanceType: 0x4 = (WRITE);
- CN=Key Admins, CN=Users, DC=cciew, DC=loc	name llaers
	object/category: CN=Container,CN=Schema,CN=Configuration,DC=cciew,DC=local;

	snowinAdvancedviewOniy, FALSE, systemFlags: 0x8C000000 = (DISALLOW DELETE DOMAIN DISALLOW REI
CN=Administrator CN=Users DC=cciew DC=1	uSNChanged: 5888;
CN=Allowed RODC Password Replication Grou	uSNCreated: 5888; when Changed: 20,00, 2010, 01:08:06 India Standard Time;
	whenCreated: 29-09-2019 01:08:06 India Standard Time; whenCreated: 29-09-2019 01:08:06 India Standard Time:
	,
	Expanding base 'CN=vk1,CN=Users,DC=cciew,DC=local' Getting 1 entries:
CN=DnsAdmins.CN=Users.DC=cciew.DC=loc	Dn: CN=vk1,CN=Users,DC=cciew,DC=local
CN=DnsUpdateProxy.CN=Users.DC=cciew.DC	accountExpires: 9223372036854775807 (never);
	adminCount: 1; badPasawordTime: 0 (cover);
	badPassword nine. o (never), badPwdCount: 0:
	cn: vk1;
	codePage: 0;
CN=Domain Users, CN=Users, DC=cciew, DC=I	displayName: vk1:
	distinguishedName: CN=vk1,CN=Users,DC=cciew,DC=local;
CN=Enterprise Key Admins, CN=Users, DC=cci	dSCorePropagationData (2): 29-09-2021 15:16:40 India Standard Time; 0x0 =
CN=Enterprise Read-only Domain Controllers,	givenName: vk1; instanceType: 0x4 = (WRITE):
CN=Group Policy Creator Owners, CN=Users, D	lastLogoff: 0 (never);
CN=Guest,CN=Users,DC=cciew,DC=local	lastLogon: 0 (never);
CN=kanu,CN=Users,DC=cciew,DC=local	logonCount: 0; memberOf (4): CN-Demain Admine CN-Upere DC-opiew DC-local: CN-Epters
CN=Key Admins,CN=Users,DC=cciew,DC=loc	Admins, CN=Users, DC=cciew, DC=local; CN=Administrators, CN=Builtin, DC=
	name: vk1;
CN=Protected Users, CN=Users, DC=cciew, DC=	objectCategory: CN=Person, CN=Schema, CN=Configuration, DC=cciew, DC=loc
	objectClass (4): top; person; organizationalPerson; user; objectGUID: 1814f794-025e-4378-abed-66ff78a4a4d3;
	objectSid: S-1-5-21-1375146846-274930181-3003521951-1120;
CN=Schema Admins,CN=Users,DC=cciew,DC	primaryGroupID: 513 = (GROUP_RID_USERS);
CN=sony s,CN=Users,DC=cciew,DC=local	sAMAccountName: vkokila:
CN=tejas, CN=Users, DC=cciew, DC=local	sAMAccountType: 805306368 = (NORMAL_USER_ACCOUNT);
CN=test, CN=Users, DC=cciew, DC=local	userAccountControl: 0x10200 = (NORMAL_ACCOUNT DONT_EXPIRE_PASS
CN=test123, CN=Users, DC=cciew, DC=local	userPassword: Cisco123; userPrincipalName: vk1@cciew.local:
···· CN=vk,CN=Users,DC=cciew,DC=local	uSNChanged: 160181;
CN=vk1,CN=Users,DC=cciew,DC=local	uSNCreated: 94284;
No children	whenChanged: 29-09-2021 15:16:40 India Standard Time; whenCreated: 25-12-2020 16:25:53 India Standard Time;
CN=Yogesh G., CN=Users, DC=cciew, DC=local	whencieated. 25-12-2020 10.25.55 india Standard Time,

4. Check server statistics and attribute MAP.

<#root>

C9800-40-K9#show ldap server all

Server Information for ldap

	=======
Server name	:ldap
Server Address	:10.106.38.195
Server listening Port	:389
Bind Root-dn	:vk1
Server mode	:Non-Secure

Cipher Suite :	0x00		
Authentication Seq :	Search first. Then Bind/Compare password next		
Authentication Procedure:	Bind with user password		
Base-Dn :	CN=users,DC=cciew,DC=local		
Object Class :	Person		
Attribute map :	VK		
Request timeout :	30		
Deadtime in Mins :	0		
State :	ALIVE		
* LDAP STATISTICS *			
Total messages [Sent:2,	Received:3]		
Response delay(ms) [Avera	age:2, Maximum:2]		
Total search [Request:	1, ResultEntry:1, ResultDone:1]		
Total bind [Request:	1, Response:1]		
Total extended [Request:	:0, Response:0]		
Total compare [Request:	0, Response:0]		
Search [Success:1, Failur	res:0]		
Bind [Success:1, Failur	res:0]		
Missing attrs in Entry [0]			
Connection [Closes:0, A	Aborts:0, Fails:0, Timeouts:0]		
No. of active connections :0			

Related Information

- Local EAP on 9800 configuration example
 Cisco Technical Support & Downloads