

SR-638773469: CHAT: 2 RV320: Device freezes and stops working (1.3.2.02ts-4a)

Summary

RV320 freezes intermittently. The device has to be restarted in order to recover from the freeze.

Date Identified

April 15, 2016

Date Resolved

May 10, 2017

Products Affected

RV320	1.2.1.14, 1.3.1.10

Issue Description

RV320 freezes intermittently. The Local Area Network (LAN) cannot be reached when the problem occurs. The device has to be restarted in order to recover from the freeze.

Resolution

Publishing 1.3.2.02ts-4a version fixed the issue.