

RV130W: RV130W USB Modem stops working when using remote management

Date Identified

May 9, 2017

Date Resolved

N/A

Products Affected

RV130W	1.0.3.14, 1.0.3.16

Problem Description

The modems AC340U and UML290 on the RV130W stop working when logging in for remote management. It goes offline and comes back online after a few minutes. This issue only occurs when it is connected to the WAN through a USB modem and not with a wired connection.

Current Status

It is recommended to use IPsec VPN for Remote Administration instead of through a 3G/4G dongle. The issue will be fixed in the next official firmware release of RV130W.