

Removal of Out of Compliance Anyconnect Licenses on the RV34x

Objective

The objective of this document is to show you how to remove the “Out of Compliance” license on the RV340 series router.

Introduction

If you have a device with an AnyConnect license displaying as “Registered” but “Out of Compliance” and as a result unable to use AnyConnect, then this article is for you. Recently, the RV340 series routers released a new firmware version on April 26, 2019, 1.0.3.15. Starting with this version and continuing forward, you are not required to purchase AnyConnect server licenses to configure AnyConnect on your router. You will incur a charge for client licenses only.

To see more details about AnyConnect Licensing for the RV340 Series Router, please click [here](#).

Applicable Devices

RV340 Series

Updating Firmware to 1.0.3.15 and later

Step 1. To remove the “Out of Compliance”, you would need to update your firmware to version 1.0.3.15 to use AnyConnect VPN. Please click [here](#) to visit the downloads page for the RV34x series. The *Software Download* page should open.

Software Download

Downloads Home / Routers / Small Business Routers / Small Business RV Series Routers / RV340 Dual WAN Gigabit VPN Router / Small Business Router Firmware- 1.0.03.15

RV340 Dual WAN Gigabit VPN Router

Release 1.0.03.15

Related Links and Documentation
[Release Notes and OSD for RV34x Routers v1.0.03.15](#)

▲ My Notifications

File Information	Release Date	Size
Firmware image for Cisco RV340, RV340W, RV345, and RV345P Release 1.0.03.15 RV34X-v1.0.03.15-2019-04-05-02-25-51-AM.img	26-Apr-2019	69.64 MB

Step 2. Select the latest release and click the **Download** icon to start downloading the latest firmware version onto your PC.

In this example, we will be downloading the firmware version 1.0.3.15.

Software Download

Downloads Home / Routers / Small Business Routers / Small Business RV Series Routers / RV340 Dual WAN Gigabit VPN Router / Small Business Router Firmware- 1.0.03.15

[Expand All](#) [Collapse All](#)
Latest Release **1**
1.0.03.15
All Release
1.0

RV340 Dual WAN Gigabit VPN Router

Release 1.0.03.15 [My Notifications](#) [Related Links and Documentation](#)
[Release Notes and OSD for RV34x Routers v1.0.03.15](#)

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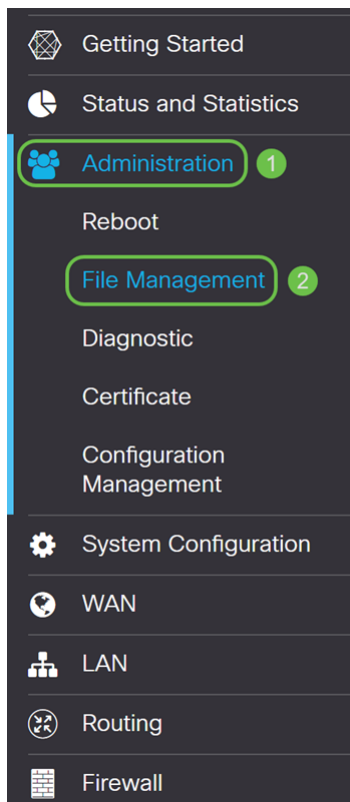
2

Step 3. Log in to the web configuration page of your router.

The image shows the Cisco Router login page. At the top is the Cisco logo. Below it, the word "Router" is displayed in a large font. The login form consists of a text input field containing "cisco", a password field with eight dots, a language dropdown menu set to "English", and a blue "Login" button.

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Step 4. Navigate to **Administration > File Management**.



Step 5. Scroll down to the *Manual Upgrade* section and select **Firmware Image** for the *File Type*.

Manual Upgrade

File Type: Firmware Image Signature File USB Dongle Driver Language File

Upgrade From: cisco.com PC USB 


Reset all configurations/setting to factory defaults

The device will be automatically rebooted after the upgrade is complete.

Step 6. Select **PC** in the *Upgrade From* field.

Manual Upgrade

File Type: Firmware Image Signature File USB Dongle Driver Language File

Upgrade From: cisco.com PC USB 

Firmware Image Format: *.img (Maximum size: 100MB)

No file is selected


Reset all configurations/setting to factory defaults

The device will be automatically rebooted after the upgrade is complete.

Step 7. Click **Browse...** to select the firmware image that you want to use.

Manual Upgrade

File Type: Firmware Image Signature File USB Dongle Driver Language File

Upgrade From: cisco.com PC USB 

Firmware Image Format: *.img (Maximum size: 100MB)

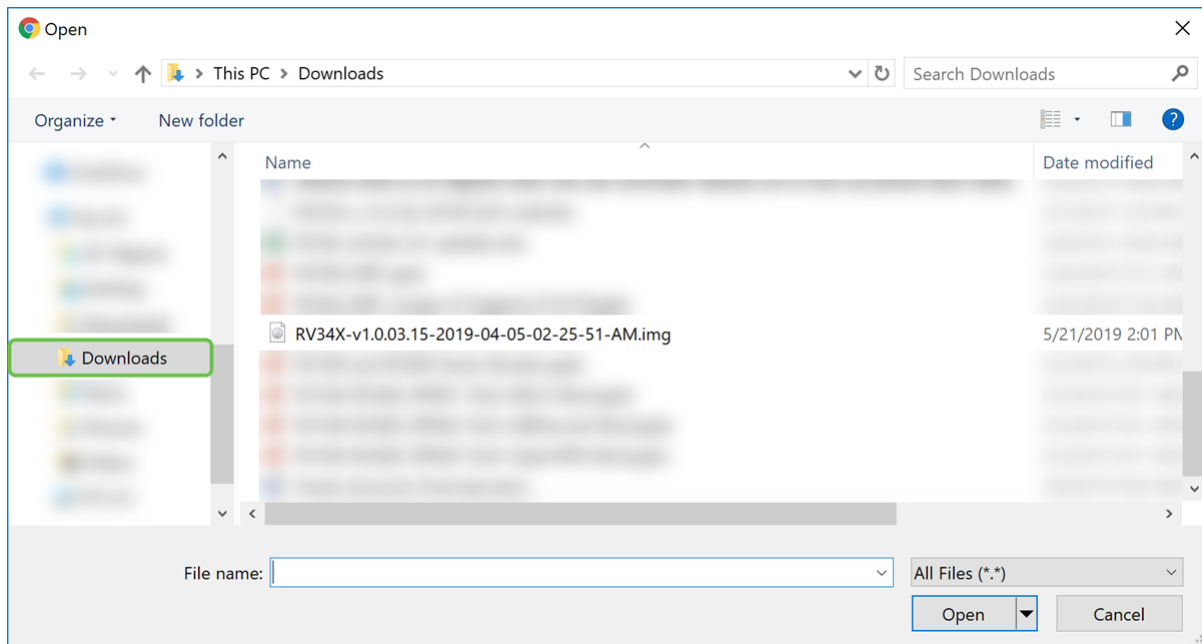
No file is selected

Reset all configurations/setting to factory defaults

The device will be automatically rebooted after the upgrade is complete.

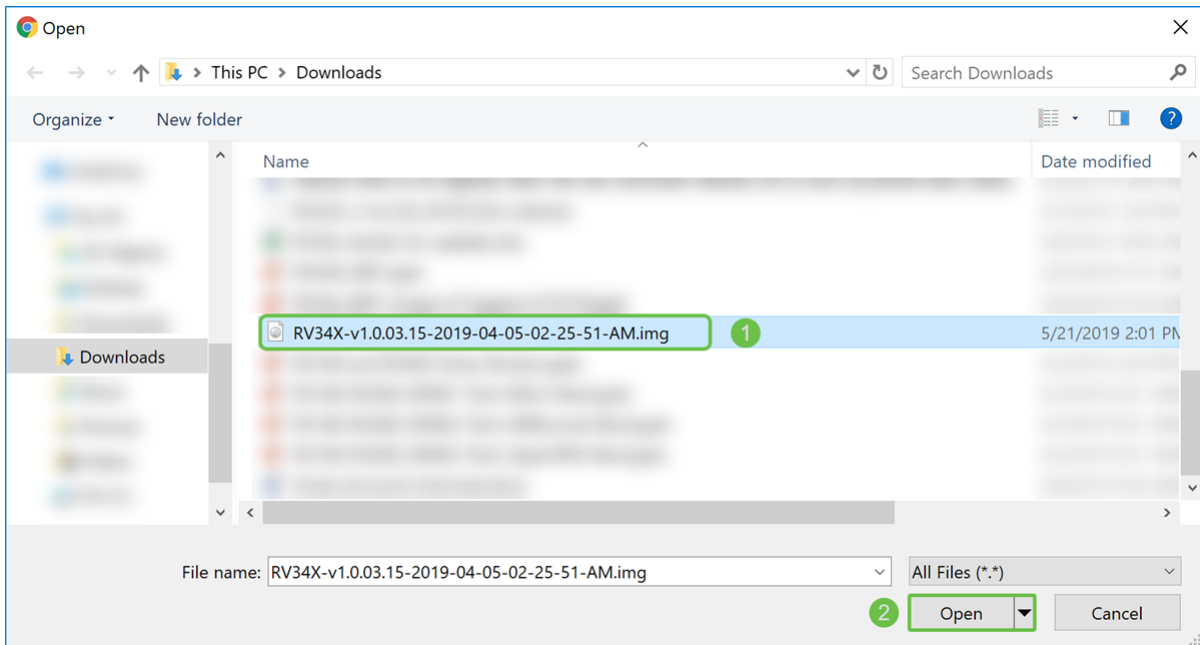
Step 8. The *Open* window appears. Navigate to the folder of where the RV34x firmware image is located.

In our example, the RV34x firmware is in the *Downloads* folder.

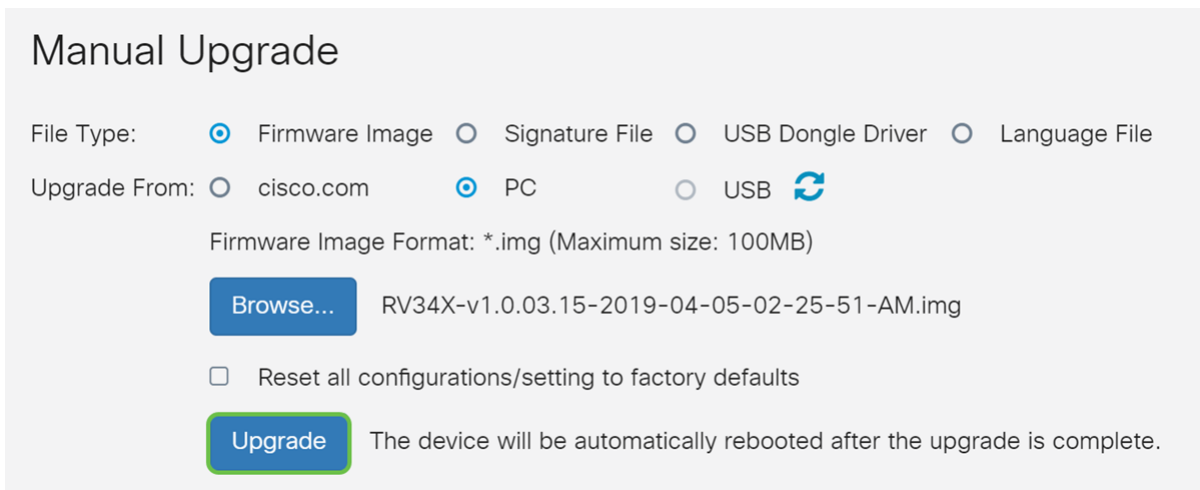


Step 9. Select the **firmware image** and click **Open**.

In this example, we have selected **RV34-v1.0.03.15-2019-04-05-02-25-51-AM.img**.

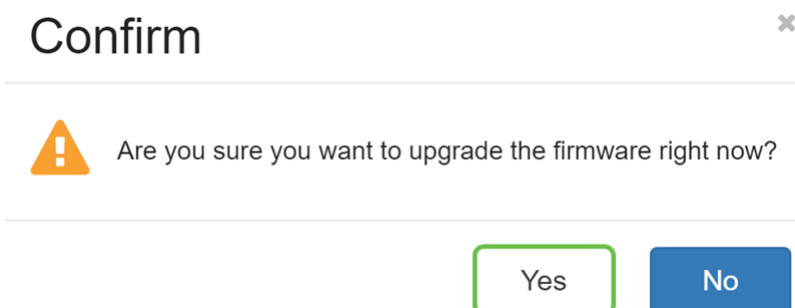


Step 10. Click **Upgrade**.



Note: The device will automatically reboot after the upgrade is complete.

Step 11. A confirm box may appear, asking, “Are you sure you want to upgrade the firmware right now?” Click **Yes** to start the upgrade.



Note: Network traffic is suspended during the firmware upgrade. The process will take a few minutes. Do not power off, reset, close the window, or disconnect cables until the upgrading is complete.

Conclusion

The “Out of Compliance” status should be removed now. You should be able to configure AnyConnect on your router.

To learn how to configure AnyConnect VPN connectivity on the RV34x Series Router, click [here](#).

Here’s a 3-minute video about AnyConnect VPN on the RV34x:

View the video version of this article...

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