

Gather AnyConnect DART Logs on iOS App

Contents

[Introduction](#)

[Prerequisites](#)

[Requirements](#)

[Components Used](#)

[Background information](#)

[Configure](#)

[Configure AnyConnect Debug Collection](#)

[Verify](#)

Introduction

This document describes the process to retrieve logs from the AnyConnect application (app) for iOS devices where the Diagnostic and Reporting Tool (DART) is not available.

Contributed by Hugo Olguin, Cisco Engineer.

Prerequisites

Requirements

Cisco recommends that you have knowledge of these topics:

- AnyConnect Client
- Apple iOS

Components Used

The information in this document is based on these software versions:

- iOS 14.6
- AnyConnect 4.10.01084

The information in this document was created from the devices in a specific lab environment. All of the devices used in this document started with a cleared (default) configuration. If your network is live, make sure that you understand the potential impact of any command.

Background information

This document does not describe any Virtual Private Networks (VPN) configuration for AnyConnect, just the required steps in order to gather logs from the mobile app.

If you are in search for the Anyconnect configuration example document, please refer to

"Configure AnyConnect VPN Client on FTD: Hairpining and NAT Exemption" document.

Configure

Configure AnyConnect Debug Collection

1. Open the AnyConnect app, in the main menu you may locate the **Diagnostics** section.

