



End-of-Sale and End-of-Life Announcement for the Cisco Unified IP Phone 7902G

EOL4101 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Unified IP Phone 7902G. The last day to order the affected product(s) is November 29, 2006. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Customers are encouraged to migrate to the Cisco Unified IP Phone 7906G.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified IP Phone 7902G

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	May 31, 2006
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 29, 2006
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 27, 2007
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	November 29, 2007
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 29, 2007
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	February 24, 2009
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2009

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Note: The Cisco Unified IP Phone 7902G end-of-sale date within Europe, the Middle East, and Africa (EMEA, as defined by price list) is June 1, 2006, per end-of-life bulletin number EOL4035. The November 29, 2006, end-of-sale date reflected here applies to all other regions worldwide.

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CP-7902G	Cisco IP Phone 7902G, Global	See Product Migration Options section for details.	Cisco Unified IP Phone 6901	
CP-7902G-CCME	7902G IP Phone With One CallManager Express Station User Lic	See Product Migration Options section for details.	Cisco Unified IP Phone 6901 Cisco Unified IP Phone 6901	
CP-7902G-CCME=	7902G IP Phone With One CallManager Express Station User Lic	See Product Migration Options section for details.	Cisco Unified IP Phone 6901	
CP-7902G-CH1	7902G IP PHONE WITH ONE STATION USER LICENSE	See Product Migration Options section for details.	Cisco Unified IP Phone 6901	
CP-7902G=	Cisco IP Phone 7902G, Global, Spare	See Product Migration Options section for details.	Cisco Unified IP Phone 6901	
SW-CCM-UL-7902	CallManager Unit license for single 7902 IP phone	See Product Migration Options section for details.	Cisco Unified IP Phone 6901	
SW-CCM-UL-7902=	Spare CallManager Unit license for single 7902 IP phone	See Product Migration Options section for details.	Cisco Unified IP Phone 6901	
SW-CCME-UL-7902	Cisco CallManager Express License For Single 7910 IP Phone	See Product Migration Options section for details.	Cisco Unified IP Phone 6901 Cisco Unified IP Phone 6901	
SW-CCME-UL-7902=	Cisco CallManager Express License For Single 7910 IP Phone	See Product Migration Options section for details.	Cisco Unified IP Phone 6901	
SW-ITS-UL-7902	IOS Telephony Service license for single 7902 IP phone y	See Product Migration Options section for details.	Cisco Unified IP Phone 6901	
SW-ITS-UL-7902=	IOS Telephony Service license for single 7902 IP phone y	See Product Migration Options section for details.	Cisco Unified IP Phone 6901	

Product Migration Options

Customers are encouraged to migrate to the Cisco Unified IP Phone 6901. Information about this product can be found at <http://www.cisco.com/en/US/products/ps10776/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Unified IP Phone 7902G through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Unified IP Phone 6901, visit <http://www.cisco.com/en/US/products/ps10776/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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