

End-of-Sale and End-of-Life Announcement for the Cisco Unified Wireless IP Phones 7925G, 7925G-EX, and 7926G

EOL11069

Cisco announces the end-of-sale and end-of-life dates for the Cisco Unified Wireless IP Phones 7925G, 7925G-EX, and 7926G. The last day to order the affected product(s) is October 15, 2016. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified Wireless IP Phones 7925G, 7925G-EX, and 7926G

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	July 15, 2016
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 15, 2016
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 15, 2017
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	October 15, 2017
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	October 15, 2017
End of New Service Attachment and Service Contract Renewal Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add, extend or renew the equipment and/or software to an existing service-and-support contract.	October 15, 2016
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2019

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CP-7925G-A-BE3K	Option SKU for 7925G in BE3K bundle - North America	There is currently no replacement product available for this product.	-	-
CP-7925G-A-K9	Cisco 7925G FCC; CM/CME UL Req'd; Battery/PS Not Included	CP-8821-K9=	Cisco Unified Wireless IP Phone 8821, World Mode	-
CP-7925G-A-K9-BUN	Cisco 7925G FCC Bundle Battery Included	CP-8821-K9-BUN	Cisco Unified Wireless IP Phone 8821, World Mode Bundle	-
CP-7925G-A-K9=	Cisco 7925G FCC; Battery/Power Supply Not Included	CP-8821-K9=	Cisco Unified Wireless IP Phone 8821, World Mode	-
CP-7925G-AC-CH1-K9	Cisco 7925G FCC; CM UL; Battery/PS Not Included	There is currently no replacement product available for this product.	-	-
CP-7925G-AE-CH1-K9	Cisco 7925G FCC; CME UL; Battery/PS Not Included	There is currently no replacement product available for this product.	-	-
CP-7925G-E-BE3K	Option SKU for 7925G in BE3K bundle - Europe	There is currently no replacement product available for this product.	-	-
CP-7925G-E-K9	Cisco 7925G ETSI; CM/CME UL Req'd; Battery/PS Not Included	CP-8821-K9	Cisco Unified Wireless IP Phone 8821, World Mode	-
CP-7925G-E-K9-BUN	Cisco 7925G ETSI Battery Included PS Not included	CP-8821-K9-BUN	Cisco Unified Wireless IP Phone 8821, World Mode Bundle	-
CP-7925G-E-K9=	Cisco 7925G ETSI; Battery/Power Supply Not Included	CP-8821-K9=	Cisco Unified Wireless IP Phone 8821, World Mode	-
CP-7925G-EC-CH1-K9	Cisco 7925G ETSI; CM UL; Battery/PS Not Included	There is currently no replacement product available for this product.	-	-
CP-7925G-EE-CH1-K9	Cisco 7925G ETSI; CME UL; Battery/PS Not Included	There is currently no replacement product available for this product.	-	-
CP-7925G-EX-K9	Cisco Unified Wireless IP Phone 7925G-EX - World mode	CP-8821-EX-K9	Cisco Unified Wireless IP Phone 8821-EX, World Mode	-
CP-7925G-EX-K9-BUN	Cisco Unified Wireless IP Phone 7925G-EX, Bundle	CP-8821-EX-K9-BUN	Cisco Unified Wireless IP Phone 8821 EX, World Mode Bundle	-
CP-7925G-EX-K9=	Cisco Unified Wireless IP Phone 7925G-EX, World Mode	CP-8821-EX-K9=	Cisco Unified Wireless IP Phone 8821-EX, World Mode	-
CP-7925G-P-K9	Cisco 7925G Japan; CM/CME UL Req'd; Battery/PS Not Included	CP-8821-K9	Cisco Unified Wireless IP Phone 8821, World Mode	-
CP-7925G-P-K9-BUN	Cisco 7925G Japan; Battery Included Not Included Power supp	CP-8821-K9-BUN	Cisco Unified Wireless IP Phone 8821, World Mode Bundle	-
CP-7925G-P-K9=	Cisco 7925G Japan; Battery/Power Supply Not Included	CP-8821-K9=	Cisco Unified Wireless IP Phone 8821, World Mode	-
CP-7925G-PC-CH1-K9	Cisco 7925G Japan; CM UL; Battery/PS Not Included	There is currently no replacement product available for this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CP-7925G-PE-CH1-K9	Cisco 7925G Japan; CME UL; Battery/PS Not Included	There is currently no replacement product available for this product.	-	-
CP-7925G-W-BE3K	Option SKU for 7925G in BE3K bundle - Worldwide	There is currently no replacement product available for this product.	-	-
CP-7925G-W-K9	Cisco 7925G Rest of World; CM/CME UL Req; Batt/PS Not Incl	CP-8821-K9	Cisco Unified Wireless IP Phone 8821, World Mode	-
CP-7925G-W-K9-BUN	Cisco 7925G Rest of World; Battery/Power Supply Not Included	CP-8821-K9-BUN	Cisco Unified Wireless IP Phone 8821, World Mode Bundle	-
CP-7925G-W-K9=	Cisco 7925G Rest of World; Battery/Power Supply Not Included	CP-8821-K9=	Cisco Unified Wireless IP Phone 8821, World Mode	-
CP-7925G-WC-CH1-K9	Cisco 7925G Rest of World; CM UL; Battery/PS Not Included	There is currently no replacement product available for this product.	-	-
CP-7925G-WE-CH1-K9	Cisco 7925G Rest of World; CME UL; Battery/PS Not Included	There is currently no replacement product available for this product.	-	-
CP-7926G-W-K9	Cisco 7926G World Mode; CCM/CCME UL Req; Batt/PS Not Inc	There is currently no replacement product available for this product.	-	-
CP-7926G-W-K9-BUN	Cisco 7926G World Mode; Included Battery	There is currently no replacement product available for this product.	-	-
CP-7926G-W-K9=	Cisco 7926G World Mode; CCM/CCME UL Req; Batt/PS Not Inc	SLINK-8744-AUS=	Spectralink Pivot 8744 Black for Australian market	-
CP-7926G-W-K9=	Cisco 7926G World Mode; CCM/CCME UL Req; Batt/PS Not Inc	SLINK-8744-EMEA=	Spectralink Pivot 8744 Black for European Union market	-
CP-7926G-W-K9=	Cisco 7926G World Mode; CCM/CCME UL Req; Batt/PS Not Inc	SLINK-8744-NA=	Spectralink Pivot 8744 Black for North America	-

- Cisco Unified Wireless IP Phones 7925G, 7925G-EX, and 7926G will continue to be supported on Cisco Unified Communications Manager Firmware Releases until these wireless devices reach the “Last Date of Support: HW” milestone as per this EOL Bulletin. After this date, Cisco reserves the right to deprecate Cisco Wireless 792x devices from future Cisco Unified Communications Manager Firmware Releases.
- Security Software Updates for Cisco Unified Wireless IP Phones 7925G, 7925G-EX, and 7926G will be supported as per Cisco standard Security Vulnerability Policy: <http://www.cisco.com/c/en/us/about/security-center/security-vulnerability-policy.html>. While Cisco is under no obligation to resolve any software issues, including security vulnerabilities, after the “End of SW Maintenance Release Date: HW” milestone, Cisco may investigate identified security vulnerabilities and may provide a software update to resolve such issues till “Last Date of Support: HW” milestone as per this EOL Bulletin.

Product Migration Options

Customers are encouraged to migrate to the Cisco Wireless IP Phones 8821 and 8821-EX. Information about this product can be found at: <http://www.cisco.com/c/en/us/products/collaboration-endpoints/wireless-ip-phone-8821/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Unified Wireless IP Phones 7925G, 7925G-EX, and 7926G through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses properly dispose of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more Information about the Cisco Wireless IP Phones 8821 and 8821-EX, visit <http://www.cisco.com/c/en/us/products/collaboration-endpoints/unified-ip-phone-8800-series/models-listing.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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